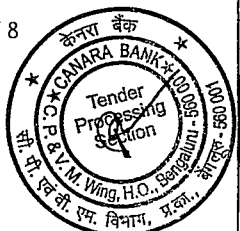


Corrigendum-2 to GeM Bid ref: GEM/2024/B/5688780 dated 10/12/2024 for Selection of Service Provider for Providing 30 Onsite Technical Support Resources for Base24 ATM Switch Operations in Canara Bank for 3 years.

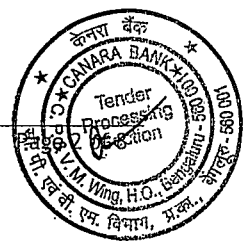
It is decided to amend the following in respect of the above RFP:

a. GeM Bid Document (ATC as per Corrigendum-1- Page No: 3,4,29,30,35,36,37,97,98 of 131)

Sl No.	Section/ Annexure/ Appendix of GeM Bid	Clause No.	Existing Clause	Amended Clause/ New Addition
1.	Annexure-2 Pre-Qualification Criteria	9	Existing Pre-Qualification criteria.	Amended Pre-Qualification criteria as per Annexure-2 attached.
2.	Section D Bid Process	4. Bid System Offer	4.2.Commercial Bid: Furnishing all relevant information as required as per Bill of Material (Annexure-13) of this RFP	4.2.Commercial Bid: Furnishing all relevant information as required as per Bill of Material (Annexure-13) of this RFP as per Appendix-B. <u>The format for submission of Commercial bid(indicative) is as per Appendix-B. Online Reverse Auction will be conducted in the GeM portal for those bidders qualified as per the GeM bid terms and condition.</u>
3.	Section D Bid Process	5.Preparation of Bids	5.2.Commercial Bid: 5.2.1. Commercial Bid should be submitted as per instruction in Appendix-B. 5.2.7. The Commercial Bid of only those bidders who are qualified in Part-A Technical cum Eligibility Proposal will be opened online.	5.2.Commercial Bid: 5.2.1.Commercial Bid <u>(Indicative)</u> should be submitted as per instruction in Appendix-B. 5.2.7. The Commercial Bid <u>(Indicative)</u> of only those bidders who are qualified in Part-A Technical cum Eligibility Proposal will be opened online. <u>The qualified bidders as per the GeM terms and conditions will be eligible to participate in the Online Reverse Auction.</u>



4.	Section Selection of Bidder	E- of Bids	3.Evaluation of Bids	<p>3.3. Commercial Bid:</p> <p>The Part B - Commercial Proposals of only those bidders who qualified in Part A- Technical cum Eligibility Proposal will be opened online in the GeM portal. The Part B - Commercial Bid submitted by the bidder will be evaluated based on Bill of material submitted by the Bidder.</p>	<p>3.3. Commercial Bid:</p> <p>The Part B - Commercial Proposals of only those bidders who qualified in Part A- Technical cum Eligibility Proposal will be opened online in the GeM portal. The Part B - Commercial Bid submitted by the bidder will be evaluated based on Bill of material submitted by the Bidder. <u>Subsequently Online Reverse Auction will be conducted in the GeM portal for those bidders qualified as per the GeM bid terms and conditions.</u></p>
5.	Section Selection of Bidder	E- of Bidder	5.Intimation to Qualified/ Successful Bidder	<p>The Bank will prepare a list of qualified bidders at each stage on the basis of evaluation of Part A - Technical cum Eligibility Proposal and Part B - Commercial Bid. The qualified bidders at each stage would get notified by GeM portal. Commercial Bids of only technical qualified bidders shall be opened.</p>	<p>The Bank will prepare a list of qualified bidders at each stage on the basis of evaluation of Part A - Technical cum Eligibility Proposal and Part B - Commercial Bid. The qualified bidders at each stage would get notified by GeM portal. Commercial Bids of only technical qualified bidders shall be opened. <u>Online Reverse Auction will be conducted in the GeM portal for those bidders qualified as per the GeM bid terms and condition. Final list of the bidders (L1, L2 etc.) will be announced as indicated above. No separate intimation will be sent to successful Bidder.</u></p>



6.	Section E- Selection of Bidder	7.Selection of Successful Bidder	7.1.The bidder/s who quotes the lowest price (L1) will be referred as the successful bidder/ bidders and will be notified through the GeM portal. No separate intimation will be sent to the bidder in this regard.	7.1.The bidder/s who quotes the lowest price (L1) <u>after reverse auction</u> will be referred as the successful bidder/ bidders and will be notified through the GeM portal. No separate intimation will be sent to the bidder in this regard.
7.	Section E- Selection of Bidder	7.Selection of Successful Bidder	7.5. The bidder/s who is L1 will be referred as the selected bidder/ successful bidder	7.5. The bidder/s who is L1 will be referred as the selected bidder/ successful bidder <u>after completion of reverse auction.</u>
8.	Section F - Ownership & Awarding of contract	4.Award of Contract	4.1.The Bidder who is L1 will be referred as the selected Bidder and Bank will notify the name of the selected Bidder/s in GeM portal	4.1. <u>The bidder/s who quotes the lowest price (L1) after the reverse auction will be referred as the successful bidder/ bidders and will be notified through GeM.</u>
9.	Annexure-13	Bill of Material	Existing Bill of Material	Revised Bill of Material as per Annexure-13 attached.

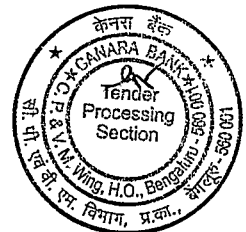
All the other instructions and terms & conditions of the above RFP shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject RFP.

Date: 20/12/2024

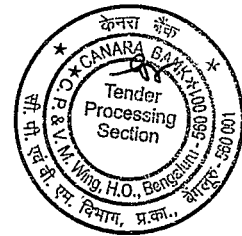
Place: Bengaluru

  
Deputy General Manager

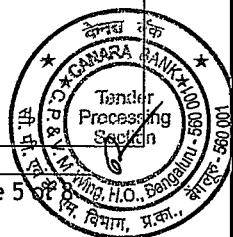




4.	Section Selection Bidder	E- of	3.Evaluation of Bids	<p>3.3. Commercial Bid;</p> <p>The Part B - Commercial Proposals of only those bidders who qualified in Part A- Technical cum Eligibility Proposal will be opened online in the GeM portal. The Part B - Commercial Bid submitted by the bidder will be evaluated based on Bill of material submitted by the Bidder.</p>	<p>3.3. Commercial Bid:</p> <p>The Part B - Commercial Proposals of only those bidders who qualified in Part A- Technical cum Eligibility Proposal will be opened online in the GeM portal. The Part B - Commercial Bid submitted by the bidder will be evaluated based on Bill of material submitted by the Bidder. <u>Subsequently Online Reverse Auction will be conducted in the GeM portal for those bidders qualified as per the GeM bid terms and conditions.</u></p>
5.	Section Selection Bidder	E- of	5.Intimation to Qualified/ Successful Bidder	<p>The Bank will prepare a list of qualified bidders at each stage on the basis of evaluation of Part A - Technical cum Eligibility Proposal and Part B - Commercial Bid. The qualified bidders at each stage would get notified by GeM portal. Commercial Bids of only technical qualified bidders shall be opened.</p>	<p>The Bank will prepare a list of qualified bidders at each stage on the basis of evaluation of Part A - Technical cum Eligibility Proposal and Part B - Commercial Bid. The qualified bidders at each stage would get notified by GeM portal. Commercial Bids of only technical qualified bidders shall be opened. <u>Online Reverse Auction will be conducted in the GeM portal for those bidders qualified as per the GeM bid terms and condition. Final list of the bidders (L1, L2 etc.) will be announced as indicated above. No separate intimation will be sent to successful Bidder.</u></p>



Sl. No.	Qualification Criteria	Documents to be submitted In compliance with Qualification Criteria	Bidders Response
4.	If not a group of company, Bidder Company shall not be owned or controlled by any Director, or Key managerial personnel of the Canara Bank or their relatives.	Letter of Undertaking in company's letter head.	
5.	The bidder should provide confirmation that any person/ Partnership/ LLP/ Company including any subsidiary or holding company/ proprietorship connected to bidder directly or indirectly has not participated in the bid process.	The bidder should submit letter of confirmation on the Company's letter head to this effect.	
6.	The bidder should have an average annual turnover of Rs.10 Crores during last 3 financial years (i.e., 2021-22 & 2022-23, 2023-24) from Indian operations. This must be the individual company turnover and not of any group of companies.	Bidder should submit Audited Balance Sheet copies for last 3 financial years i.e., 2021-22 & 2022-23, 2023-24 along with certificate from the Company's Chartered Accountant to this effect with Unique Document Identification Number.	
7.	The Net Worth of bidder should not be negative as on 31/03/2024 and also should have not been eroded more than 30% in the last three financial years ending on 31/03/2024.	The bidder should submit certificate from the Company's Chartered Accountant with UDIN to this effect.	
8.	<b>Bidders Capability:</b> <b>Bidder should have provided</b> On Site Technical support/Technical Support services / Implementation /migration services for Base24 ATM Switch application to any Scheduled Commercial Banks in India either directly or through OEM anytime during last 3 years, as on the date of the submission of bid.	internal The bidders has to provide relevant purchase order/work order / engagement letter along with satisfactory project completion certificate/ Reference letter from the client/OEM clearly substantiating the services provided <u>to prove their capability.</u>	
9.	Bidder should have minimum of 100 nos. of resources under payroll as permanent employee as on the date of bid submission.	The bidder has to submit profile of the resources and letter from the company's HR stating that they are on payroll of the bidder.	
10.	Any bidder (including OEM and OSD/OSO, if any) from a country which shares a land border with India will be eligible to bid, only if the bidder (including OEM and OSD/OSO) are registered with the Competent Authority. Bidder (entity) from a country which shares a land border with India means: a. An entity incorporated, established or registered in such a country; or	A declaration stating "We have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India. We further certify that we and our OEM are not from such a country or if from such a country, has been registered with Competent Authority. We hereby certify that we and our OEM fulfills all requirements in this regard and are eligible to be considered" to be submitted in Company's letter head.	

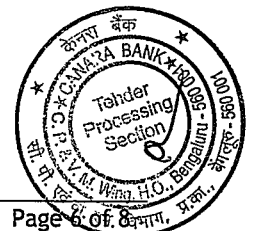


Sl. No.	Qualification Criteria	Documents to be submitted In compliance with Qualification Criteria	Bidders Response
	<p>b. A subsidiary of an entity incorporated, established or registered in such a country; or</p> <p>c. An entity substantially controlled through entities incorporated, established or registered in such a country; or</p> <p>d. An entity whose beneficial owner is situated in such a country; or</p> <p>e. An Indian (or other) agent of such an entity; or</p> <p>f. A natural person who is a citizen of such a country; or</p> <p>g. A consortium or joint venture where any member of the consortium or joint venture falls under any of the above.</p>	[Where applicable, evidence of valid registration by the Competent Authority shall be attached.]	
11.	<u>Bidders should not be under debarment/blacklist period for breach of contract/fraud/corrupt practices/ blacklisted for deficiency in service by any Scheduled Commercial Bank/ Public Sector Undertaking / State or Central Government or their agencies/ departments during the last 3 years as on date of submission of bid.</u>	<u>The bidder should submit self-declaration on the Company's letter head to this effect.</u>  Internal	
12.	Authorization Certificate - Whether the Bid is authenticated by authorized person.	Bidder to submit a copy of the Board Resolution, Power of Attorney and KYC documents evidencing the authority delegated to the authorized signatory.	

We confirm that the information furnished above is true and correct. We also note that, if there are any inconsistencies in the information furnished above, the bid is liable for rejection. All documentary evidence/certificates confirming compliance to Pre-Qualification Criteria should be part of the RFP.

Date:  
Place:

Signature with seal  
Name:  
Designation :



Annexure-13  
Bill of Material

SUB: RFP for Selection of Service Provider for Providing Onsite Technical Support Resources for Base24 ATM Switch Operations in Canara Bank for 3 years

Ref: GEM/2024/B/5688780 dated 10/12/2024.

Notes

1. These details should be on the letterhead of Bidder and each & every page should be signed by an Authorized Signatory with Name and Seal of the Company.
2. Please be guided by RFP terms, subsequent amendments and replies to pre-bid queries (if any) while quoting.
3. Do not change the structure of the format nor add any extra items.
4. No counter condition/assumption in response to commercial bid will be accepted. Bank has a right to reject such bid.

Cost for Onsite Technical Support Resources

[Amount in Rupees]

Sl. No.	Particulars (Shifts as per the Scope of Work)	Cost per resource per month (Excl. of Taxes)	No. of Resources	No. of months	Total cost of Resources for 3 years (Excl. of Taxes)	Tax for column d		Total cost of Resources for 3 years (Inclusive of Taxes)
						Tax %	Tax amt	
		a	b	c	d=a*b*c	e	f	g=d+f
1.	Junior Technical Support Engineer (L1)		18	36				
2.	Senior Technical Support Engineer (L2)		10	36				
3.	Base24 GGS Admin (L2)		1	36				
4.	Project Manager		1	36				
5.	<u>Total Cost of Ownership [Sum of row 1,2,3 and 4]</u>							

