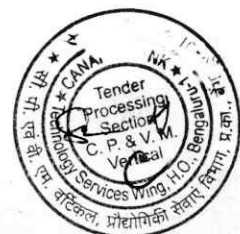


Sl No	Page No	Section	RFP Clause/Sub clause	Detailed Clause No	Bidders Query	Bank's Reply
1	72 & 73	Annexure 9/ Technical specification of All-In-One Computers	Si. No. 5, Processor	<ol style="list-style-type: none"> 1. Intel® Core™ 12th Gen i5-12400T processor or higher. 2. Equivalent AMD Ryzen 5 Processor or higher. 3. If Bidder is quoting an equivalent or higher processor, the Bidder has to submit the Benchmark Certificate (with benchmarking score) from anyone of the following two benchmarking agencies stating that the quoted Processor is an equivalent or higher processor. <ol style="list-style-type: none"> a. Sys Mark 2018 b. PC Mark 10. 4. Bidder should quote Processor with Minimum specification of "1.80 GHz base frequency, 4.20 Ghz Turbo frequency, 18MB Cache, 6 cores, 12 threads. 	<p>Request for the below changes, as outlined CPU of Intel & AMD is 4 years old. Changes Requested:-</p> <ol style="list-style-type: none"> 1. Intel® Core™ 14th Gen i5-14400T processor or higher. 2. AMD Ryzen 5 8000 Series Processor or higher. 3. If Bidder is quoting an equivalent or higher processor, the Bidder has to submit the Benchmark Certificate (with benchmarking score) from anyone of the following two benchmarking agencies stating that the quoted Processor is an equivalent or higher processor. <ol style="list-style-type: none"> a. Sys Mark 2018 b. PC Mark 10. 4. Bidder should quote Processor with Minimum specification of "1.80 GHz base frequency, 4.20 Ghz Turbo frequency, 18MB Cache, 6 cores, 12 threads. (Please note:- there is no changes on the cores, clock frequency and cache) 	Bidder to refer Corrigendum-1.
2	73	Annexure 9/ Technical specification of All-In-One Computers	Si. No. 6, Memory	Minimum 1X16 GB DDR4 RAM-2666 MHz expandable upto 32 GB or more with minimum 2 DIMM Slots.	Request for below Changes, as DDR4 is obsolete and DDR5 has 2x better performance than DDR4. Changes requested: "Minimum 1X16 GB DDR5 RAM 4800 MHz expandable upto 32 GB or more with minimum 2 DIMM Slots."	Bidder to refer Corrigendum-1.
3	73	Annexure 9/ Technical specification of All-In-One Computers	Si. No. 9, Graphics	Intel UHD Graphics or equivalent AMD Radeon or higher with minimum 2 GB shared/dedicated memory.	Request for below changes, kindly remove 2GB shared/ dedicated memory to avoid ambiguity. Changes requested:- " Integrated Intel UHD Graphics or AMD Radeon Graphics or higher".	Bidder to refer Corrigendum-1.
4	72	Annexure 9/ Technical specification of All-In-One Computers	S.No.4 Monitor	Minimum 21" with Antiglare and LED Backlight. Aspect Ratio of 16:9, 1000:1 (Contrast Ratio). Resolution Full HD (1920x1080), Built in speaker.	The specification mentions a 21.5" monitor. We request your approval to offer 21.5" or higher as it allows for broader product compatibility without compromising performance.	Bidder to refer Corrigendum-1.
5	72	Annexure 9/ Technical specification of All-In-One Computers	S.No.5 CPU	<ol style="list-style-type: none"> 1. Intel® Core™ 12th Gen i5-12400T processor or higher. 2. Equivalent AMD Ryzen 5 Processor or higher. 3. If Bidder is quoting an equivalent or higher processor, the Bidder has to submit the Benchmark Certificate (with benchmarking score) from anyone of the following two benchmarking agencies stating that the quoted Processor is an equivalent or higher processor. <ol style="list-style-type: none"> a. Sys Mark 2018 b. PC Mark 10. 4. Bidder should quote Processor with Minimum specification of "1.80 GHz base frequency, 4.20 Ghz Turbo frequency, 18MB Cache, 6 cores, 12 threads. 	Please confirm whether we may offer the Intel Core i5-12400 processor as an alternative to the specified Core i5-12400T, considering the performance characteristics are comparable.	Bidder to refer Corrigendum-1.
6	73	Annexure 9/ Technical specification of All-In-One Computers	S.No.15 Ports	<ol style="list-style-type: none"> 1. Five (5) USB ports or higher on board (min. 2 USB 3.0 ports) / Four (4) USB ports on board (min. 2 USB 3.0 ports) and USB 3.0 Hub with minimum 35cms cable (min. 4 ports) 2. One (1) serial audio ports for microphone & head phones /(Combo) 	We kindly request you to accept configurations with 6 USB ports (4 at the rear, 2 on the side), and 1 optional USB Type-C port, along with standard audio in/out serial port support	Bidder to refer Corrigendum-1.



Sl No	Page No	Section	RFP Clause/Sub clause	Detailed Clause No	Bidders Query	Bank's Reply
7	74	Annexure 9/ Technical specification of All-In-One Computers	5.No.16 Camera	Full HD web cam with at least 70 Degree view angle (Field of View) and integrated microphone.	The specification requires a camera with a minimum 70° viewing angle. Please note that this angle is typically available in external webcams and not inbuilt AIO PC cameras. Kindly advise if an integrated camera with a standard viewing angle will be acceptable	Bidder to refer Corrigendum-1.
8	14	SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS	1. Project Timelines	Delivery/Supply of All-In-One Desktop Computers Within 2 Weeks from the acceptance of the Purchase Order. Installation and Configuration of All-In-One Desktop Computers 1 Weeks from the date of Delivery of All-In-One Desktop Computers.	Delivery/Supply of All-In-One Desktop Computers Within 8 Weeks from the acceptance of the Purchase Order. Installation and Configuration of All-In-One Desktop Computers 4 Weeks from the date of Delivery of All-In-One Desktop Computers.	Bidder to refer Corrigendum-1.
9	15	Installation and Configuration	30% as per Table-A of Annexure-16	On installation & Configuration and after deducting applicable penalties and Liquidated damages (if any) as per RFP Terms & conditions. The vendor has to submit installation reports duly signed by the Bank officials of the respective Branch/ offices, while claiming payment. The invoice and installation report should contain the product serial number of the items installed/Configured.	Request to make the 40 % against the installation and configuration. As per GeM Bid Page no. 2, bank has asked for 5% ePBG whereas as per Bid ATC Page no. 8, Payment terms, Point no. 3 "On submission of a bank guarantee for equivalent to 10% of the remaining payment". We would like to highlight that as per Government of India notification No. F.9/4/2020-PPD, the department should not ask for subsequent additional bank guarantee in the tenders as per CVC guidelines. Hence, we request the bank to kindly remove this clause of 10 % bank guarantee against the payment and ask only 5 % bank guarantee as per Gem Bid.	Bidder to comply with RFP terms and conditions.
		Warranty	10% as per Table-A of Annexure-16	After Completion of warranty period of 3 years and after deducting applicable penalties and Liquidated damages (if any) as per GeM Terms.		
10	15	Warranty		Three Year Warranty and Two Years AMC	As per the bid 3 year warranty and 2 years AMC this costing will be higher than actually. The cost from 3 years to 5 years is only 2% from OEM, whereas the cost of AMC is 10% therefore we request the bank to consider a 5 years onsite warranty.	Bidder to comply with RFP terms and conditions.
11	72	Technical Specification of All-In-One Desktop Computer	5. Monitor	Minimum 21" with Antiglare and LED Backlight. Aspect Ratio of 16:9, 1000:1 (Contrast Ratio). Resolution Full HD (1920x1080), Built in speaker.	Request the bank to amend the clause for 23.5 inch monitor.	Bidder to refer Corrigendum-1.

Date: 13-06-2025
Place: Bengaluru


Deputy General Manager
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