

Reply to Prebid Queries for GEM/2024/B/5747119 dated 24/12/2024 for Supply, Installation, Configuration and Maintenance of 22 nos. of Work Stations with three (03) years warranty and two (02) years AMC in Canara Bank

Sl. No.	Page No.	Section / Annexure / Appendix	RFP Clause	Sub-Clause/ Technical Specification	Bidder's Query	Bank's Reply
1	70	Annexure 10	Processor	Equivalent AMD Ryzen 9 or Intel Core™ i9-13900 equivalent or higher (36 MB cache, 24 Cores, 32 threads, 2 GHz to 5.6GHz Turbo, 65 W)	Request you to change it to i9 - 14900 as the 13th generation is EOL on workstations	Bidder to refer Corrigendum-1
2	70	Annexure 10	Memory	32 GB or higher DDR5 or higher 4800 MHz or higher	Request you to change it to 32 GB ECC memory or higher DDR5 or higher 4800 MHz or higher , supporting up to 128 GB.	Bidder to refer Corrigendum-1
3	70	Annexure 10	Hard drive	1 TB or higher	Request you to confirm if it is M.2 SSD, should support onboard RAID 0,1 on M.2 ports	Bidder to refer Corrigendum-1
4	70	Annexure 10	Chipset	Chipset	Request you to add the Chipset - Intel W680 chipset	Bidder to refer Corrigendum-1
5	70	Annexure 10	Power supply	Power supply	Power Supply Min 700W wide-ranging, active Power Factor Correction, 90% Efficient or Higher	Bidder to refer Corrigendum-1



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6	14	Section-C - Deliverable and Service Level Agreements	Project Timelines- Point.No.1.3	1.3. Supply, Installation, Configuration and Implementation of Work Stations at the bank branch/office should be within Six (6) weeks from the date of acceptance of the Purchase Order or Seven (7) Weeks from the date of issue of Purchase Order, whichever is earlier for each ordered location.	We kindly request to amend the clause as below:- 1.3. Supply, Installation, Configuration and Implementation of Work Stations at the bank branch/office should be within Eight (8) weeks from the date of acceptance of the Purchase Order or Seven (9) Weeks from the date of issue of Purchase Order, whichever is earlier for each ordered location.	Bidder to refer Corrigendum-1





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8	58	Annexure-2 Pre-Qualification Criteria	Qualification Criteria Point No.6	The bidder should have supplied minimum 10 nos. of Workstations in a single order of the proposed OEM (not necessarily the same model offered to Bank in this RFP) should have been supplied to Central Government/State Government/ Public Sector Organization/ Scheduled Commercial Banks in India during last 3 years as on date of RFP	We kindly request to amend the clause as below:- The bidder should have supplied minimum 10 nos. of Workstations in a single order in the last financial year. should have been supplied to Central Government/State Government/ Public Sector Organization/ Scheduled Commercial Banks in India during last 3 years as on date of RFP	Bidder to refer Corrigendum-1



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9	1	Processor	Equivalent AMD Ryzen 9 or Intel Core™ i9-13900 equivalent or higher (36 MB cache, 24 Cores, 32 threads, 2 GHz to 5.6GHz Turbo, 65 W)	Yes	The asked processor is available on higherend desktops as well. HP EliteDesk 800 G9 complies with this processor	Bidder to refer Corrigendum-1
10	4	Memory	32 GB or higher DDR5 or higher 4800 MHz or higher	Yes	This memory is available on higherend desktops as well. HP EliteDesk 800 G9 desktop complies. Kindly request you to mention the required expandability for future RAM expansion up to 128GB	Bidder to refer Corrigendum-1
11	10	Ports	1. Five (5) USB ports or higher on board (min. 2 USB 3.0 ports) / Four (4) USB ports on board (min. 2 USB 3.0 ports) and USB 3.0 Hub with minimum 35cms cable (min. 4 ports) 2. One (1) serial audio port for microphone & head phones / (Combo) 3. Rj45 Ethernet port, HDMI 2.0 or above / Display Port.	Yes	Kindly revise the ports as - Front: 1 x USB Type-C 20Gbps (1 charging); 4 x USB Type-A 10Gbps (1 charging); 1 x universal audio jack; Rear: 1 x audio-out; 1 x HDMI 1.4; 1 x power connector; 2 x DisplayPort™ 1.4; 3 x USB Type-A 480Mbps; 3 x USB Type-A 10Gbps; 1 x RJ-45	Bidder to refer Corrigendum-1



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12	11	Other Technical Requirements	<p>1. OS installation/re-installation should be done by the successful bidder in case of any error / corrections/corruption in OS without any extra cost to the Bank.</p> <p>2. Bidder has to configure the Backup of the Drive in the nearest device available at the Branch/Office.</p>	Yes	<p>Kindly add - System shall be certified for Linux OS &amp; shall have TPM 2.0 Embedded Security Chip (Common Criteria EAL4+ Certified) (FIPS 140-2 Level 2 Certified); System should have ISV certifications</p>	Bidder to refer Corrigendum-1

Date: 15-01-2025  
Place: Bengaluru

DEPUTY GENERAL MANAGER


