

Corrigendum-4 to GeM Bid ref: GEM/2024/B/5604217 dated 13/11/2024 for Selection of service Provider for End To End Implementation of Customer Communication Management Solution For Sending 'Smart Cx 360' and other Summarized/ Comprehensive/ Interactive/ Static Banking statements in Canara Bank for a period of 5 years.

It is decided to amend the following in respect of the above RFP:

a. GeM bid document (Bid End date/ Bid Opening Date, Page no. 1 of 7):

Description	Existing details	Amended details
Bid End Date/Time	23/12/2024, 15:00:00	<u>30/12/2024, 15:00:00</u>
Bid opening Date/Time	23/12/2024, 15:30:00	<u>30/12/2024, 15:30:00</u>

All the other instructions and terms & conditions of the above RFP shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject RFP.

Date: 21/12/2024
Place: Bengaluru


Deputy General Manager

