

**Corrigendum-1 to GEM/2025/B/ 6784874 dated 14/10/2025 for Supply, Installation and Maintenance of 630 Numbers of Tablet Computers with Cover with One Year Warranty and Two Years AMC in Canara Bank.**

**It is decided to amend the following in respect of the above RFP:**

a. **GeM bid document (Bid End date/ Bid Opening Date, Page no. 1 of 7):**

Description	Existing details	Amended details
Bid End Date/Time	06/11/2025, 15:00:00	<u>11/11/2025</u> , 15:00:00
Bid opening Date/Time	06/11/2025, 15:30:00	<u>11/11/2025</u> , 15:30:00

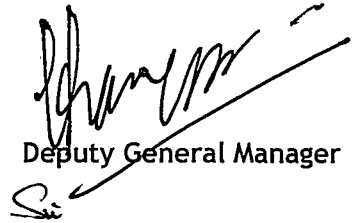
b. **GeM Bid/RFP Clauses:**

Sl. No.	Section/ Annexure/ Appendix of the RFP	Clause No.	Existing	Amended
1.	Annexure-2 Pre-Qualification Criteria	Annexure-2 Pre-Qualification Criteria	Annexure-2 Pre-Qualification Criteria	<u>Annexure-2</u> <u>Amended-Pre-Qualification Criteria</u>
2.	Annexure-9 Technical and Functional Requirements	Annexure-9 Technical and Functional Requirements	Annexure-9 Technical and Functional Requirements.	<u>Annexure-9</u> <u>Amended-Technical and Functional Requirements</u>

All the other instructions and terms & conditions of the above RFP shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject RFP

Date: 03/11/2025  
Place: Bengaluru

  
Deputy General Manager

**Annexure-2**  
**Amended-Pre-Qualification Criteria**

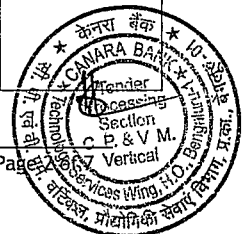
(Should be submitted on Company's letter head with company seal and signature of the authorized person)

SUB: Supply, Installation and Maintenance of 630 Numbers of Tablet Computers with Cover with One Year Warranty and Two Years AMC in Canara Bank

Ref: GEM/2025/B/ 6784874 dated 14/10/2025

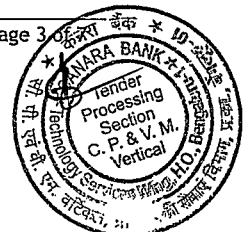
We have carefully gone through the contents of the above referred RFP along with replies to pre-bid queries & amendment, if any and furnish the following information relating to Pre-Qualification Criteria.

Sl. No.	Qualification Criteria	Documents to be submitted In compliance with Qualification Criteria	Bidders Response
1.	The Bidder (including OEM and OSD/OSO, if any) should either be Class-I or Class-II local supplier as defined in Public Procurement (Preference to Make in India) Revised Order (English) dated 19/07/2024.	Certificate of local content to be submitted as per <u>Annexure-5</u> as applicable.	
2.	The Company operating should be legally compliant company and can be: a. A partnership firm or a Limited Liability Partnership duly registered under the Limited Liability Partnership Act, 2008. (OR) b. Company duly registered in India as per Indian Companies Act, 1956 or Indian Companies Act, 2013. (OR) c. Proprietorship firm duly registered under the applicable shops and commercial Establishments Act and should be compliant to all the applicable laws.	Copy of Certificate of FIRM/LLP registration. (OR) Copy of Certificate of Incorporation and Certificate of Commencement of business in case of Public Limited Company or Certificate of Incorporation in case of Private Limited Company, issued by the Registrar of Companies. (OR) Copy of Certificate of registration under and Certificate of Commencement of business in case of Public Limited Company or Certificate of Incorporation in case of Private Limited Company, issued by the Registrar of Companies.  For (c) Documentary proof for confirming registration of Proprietorship firm (e.g., Copy of Certificate of registration under shops and commercial Establishments Act., GST etc.)	
3.	The bidder should submit a declaration a. If not a group of company, Bidder Company is not owned or controlled by any Director, or Key managerial personnel of the Canara Bank or their relatives	Letter of Undertaking/Declaration to the effect in company's letter head has to be submitted to this effect.	



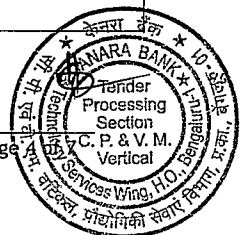


Sl. No.	Qualification Criteria	Documents to be submitted In compliance with Qualification Criteria	Bidders Response
	(or) b. If not a group of company, Bidder Company is owned or controlled by any Director, or Key managerial personnel of the Canara Bank or their relatives		
4.	The bidder should provide confirmation that any person/ Partnership/ LLP/ Company including any subsidiary or holding company/ proprietorship connected to bidder directly or indirectly has not participated in the bid process.	The bidder should submit letter of confirmation on the Company's letter head to this effect.	
5.	The bidder should have an average annual turnover of Rs.50 Lakhs during last 3 financial years (i.e., 2022-23, 2023-24 and 2024-25) from Indian operations. This must be the individual company turnover and not of any group of companies.	Bidder should submit Audited Balance Sheet copies for last 3 financial years i.e., 2022-23, 2023-24 and 2024-25 along with certificate from the Company's Chartered Accountant to this effect with Unique Document Identification Number.	
6.	The Net Worth of bidder firm should not be negative as on 31/03/2025 and also should have not been eroded by more than 30% (thirty per cent) in the last three years, ending on '31/03/2025'.	The bidder should submit certificate from the Company's Chartered Accountant with UDIN to this effect.	
7.	Bidder shall be the Original Equipment Manufacturer (OEM) of the offered Product. (OR) An authorized partner/dealer/ distributor of the offered Product.	If the applicant is OEM, an Undertaking Letter has to submit in this effect. (OR) If the bidder is an authorized partner/ dealer/ distributor, an authorization letter from their OEM/ OSO/ OSD to deal/market their product in India and it should be valid for entire contract period from the date of submission of the bid.	
8.	The Bidder/Bidder's parent company should not have been declared Non-Performing Asset (NPA) and defaulter in repayment of instalments by any BFSI organization as on date of submission of the tender, otherwise the bid will not be considered	Self-Declaration letter signed by Authorized Signatory to be submitted as per Annexure-19	
9.	The <u>Bidder/OEM</u> should have supplied & installed at least 300 numbers of Tablets single order or in cumulative orders in any one of the single FY to the same entity of offered Model/s or Immediate Previous Model/s or equivalent model/s of offered model/s in line with Bank's requirement during the last 3 years from the date of submission of bid in any organization in	The <u>Bidder/OEM</u> has to provide relevant purchase order/ work order / engagement letter along with satisfactory project completion certificate/ Reference letter from the Concerned Organization/Email reference from the client clearly specifying	





Sl. No.	Qualification Criteria	Documents to be submitted In compliance with Qualification Criteria	Bidders Response
	Scheduled Commercial Banks in India/ Financial Regulatory bodies/ Foreign Bank/State Government /Central Government /PSU.	the no. of Tablet Computers supplied.  <i>Kindly note that that Client's Email should be from their official Email IDs only, containing their name, designation &amp; Contact number.</i>	
10.	The <b>Bidder/OEM</b> should have supplied and installed at least 50 numbers (in each state) of Tablet Computers in at least 10 states of India in single/multiple orders for Central Govt. Organisation/ State Govt. Organisation/ PSU/ BFSI reputed Private Firms/MNCs during last three years as on the date of submission of bid.	The <b>Bidder/OEM</b> has to provide relevant purchase order/ work order / engagement letter along with satisfactory project completion certificate/ Reference letter from the Concerned Organization/Email reference from the client clearly specifying the no. of Tablet Computers supplied.  <i>Kindly note that that Client's Email should be from their official Email IDs only, containing their name, designation &amp; Contact number.</i>	
11.	Any Bidder (including OEM and OSD/OSO, if any) from a country which shares a land border with India will be eligible to bid, only if the Bidder (including OEM and OSD/OSO) are registered with the Competent Authority. Bidder (entity) from a country which shares a land border with India means: a. An entity incorporated, established or registered in such a country; or b. A subsidiary of an entity incorporated, established or registered in such a country; or c. An entity substantially controlled through entities incorporated, established or registered in such a country; or d. An entity whose beneficial owner is situated in such a country; or e. An Indian (or other) agent of such an entity; or f. A natural person who is a citizen of such a country; or g. A consortium or joint venture where any member of the consortium or joint venture falls under any of the above.	A declaration stating "We have read the clause regarding restrictions on procurement from a Bidder of a country which shares a land border with India. We further certify that we and our OEM are not from such a country or if from such a country, has been registered with Competent Authority. We hereby certify that we and our OEM fulfils all requirements in this regard and are eligible to be considered" to be submitted in Company's letter head.  [Where applicable, evidence of valid registration by the Competent Authority shall be attached.]	

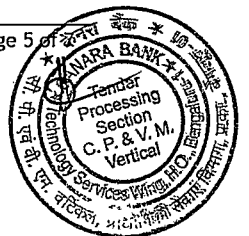


Sl. No.	Qualification Criteria	Documents to be submitted In compliance with Qualification Criteria	Bidders Response
12.	Bidders should not be under debarment/blacklist period for breach of contract/fraud/corrupt practices by any Scheduled Commercial Bank/ Public Sector Undertaking / State or Central Government or their agencies/ departments on the date of submission of bid for this RFP.	The Bidder should submit self-declaration on the Company's letter head to this effect.	
13.	Authorization Certificate - Whether the Bid is authenticated by authorized person.	Bidder to submit a copy of the Board Resolution and the Notarized Power of attorney /Letter of authority if authority is sub delegated as mentioned in Board Resolution and KYC documents evidencing the authority delegated to the authorized signatory.	
14.	The Bidder/OEM should have their own OEM/Franchise Service /Support Office in at least 15 of the total number of states/Union territories.	The Bidder to submit the details viz., Address, phone no., email id and contact person Name & Mobile no. etc.	
15.	The Bidder should be able to provide qualified service engineers for attending the problems if any during the Warranty / AMC period. The availability of services of the Engineers for the proposed locations all over India.	The Bidder has to submit certificate from Company's HR undertaking that the qualified engineers are in the company's role.	

We confirm that the information furnished above is true and correct. We also note that, if there are any inconsistencies in the information furnished above, the bid is liable for rejection. All documentary evidence/certificates confirming compliance to Pre-Qualification Criteria should be part of the RFP.

Date:  
Place:

Signature with seal  
Name:  
Designation:



Annexure-9

Amended-Technical and Functional Requirements

(Should be submitted on Company's letter head with company seal and signature of the authorized person)

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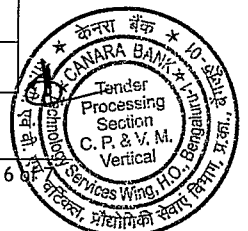
Ref: GEM/2025/B/ 6784874 dated 14/10/2025

**Note:**

1. The bidder shall specifically mention the make and model of the items offered for all the requirements in terms of GeM Bid without fail, failing which the bid is liable for rejection.
2. If the bidder feels that certain features offered are superior to what has been specified by the Bank, it shall be highlighted separately. Information regarding any modification required in the proposed configuration to meet the intent of the specifications and state-of-the-art technology shall be provided. However, the Bank reserves the right to accept the modifications / superior features suggested/offered.
3. The bidder shall provide all other required equipment and services, whether or not explicitly mentioned in this GeM Bid, to ensure the intent of specification, completeness, operability, maintainability and upgradability.
4. The selected bidder shall own the responsibility to demonstrate that the products offered are as per the specification/performance stipulated in this GeM Bid and as committed by the bidder either at site or in bidder's work site without any extra cost to the Bank.

Technical Specification of Tablet Computer

Sl. No.	Tablet Computers Specifications	Bank's Requirement
1.	Make & Model of offered product	Must be specified. All the relevant product brochures and manuals must be submitted.
2.	Generation	Must be specified. All the relevant product brochures and manuals must be submitted.
3.	Display Size	10 inch or higher
4.	Resolution	1920x1080 FHD or higher
5.	Brightness	350 nits or higher
6.	Processor Core	Octa core or higher
7.	Processor Speed	2GHz or higher
8.	Storage	64 GB or higher (expandable to 512 GB)
9.	Memory	8 GB or higher
10.	Operating System	Minimum Android 13 or higher
11.	Camera	Rear - 8 MP or higher Front- 5 MP or higher
12.	Number of SIM Available (Device should support 4G/5G Network)	Single Sim: 4G/LTE or Higher and Wi-Fi enabled.
13.	Wi-Fi Connectivity	Yes



Sl. No.	Tablet Computers Specifications	Bank's Requirement
14.	Slots and Ports	USB-C connector
15.	Battery	7000 mAh or higher
16.	Network	Wi-Fi, LTE, 4G/5G
17.	Biometric Device	<u>External Bio-metric device for Aadhar Authentication (L1) with FRM/FIR complied RD Services compatible with android and with valid STQC Certificate as per UIDAI.</u>
18.	Power Supply	AC Power Supply, 190 to 240 v, 50 Hz
19.	Adaptor	Suitable for Indian Power socket.
20.	Accessories	1. Battery charger. 2. Data Cable. 3. Bag/Pouch etc.
21.	Warranty & AMC	1-year Comprehensive Onsite Warranty and 2 Years AMC

**Declaration:**

1. We hereby confirm that we have various certificates/bench mark testing standards for the items quoted to meet the intent of the GeM Bid.
2. We hereby confirm that we have back-to-back arrangements with third party hardware software for providing continuous and un-interrupted support to meet SLAs obligations as per GeM bid terms.

Date:  
Place:

Authorised signatory  
Name:  
Designation:  
Company seal: