केनरा बैंक Canara Bank

Corrigendum-2 to GeM Bid ref. no GEM/2025/B/6706127 dated 19/09/2025 Supply, Installation, Configuration and Maintenance Of 16000 Nos. Of All-In-One Desktop Computers with Three Years Warranty and Two Years AMC in Canara Bank.

It is decided to amend the following in respect of the above GeM bid:

a. **GeM bid document (Bid End date/ Bid Opening Date, Page no. 1 of 13)**

Description	Existing details	Amended details
Bid End Date/Time	24/10/2025, 15:00:00	**28/10/2025**, 15:00:00
Bid opening Date/Time	24/10/2025, 15:30:00	**28/10/2025**, 15:30:00

b.

Sl. No.	Section/ Annexure/ Appendix of the RFP	Clause No.	Existing	Amended
1.	Project Timelines	Clause No.1.3.1	Activity Details: Delivery/Supply of All-In-One Desktop Computers — Timelines*: Within 6 Weeks from the acceptance of the Purchase Order Activity Details: Installation and Configuration of All-In-One Desktop Computers — Timelines*: 2 Weeks from the date of Delivery of All-In-One Desktop Computers	Activity Details: Delivery/Supply of All-In-One Desktop Computers — Timelines*: **Within 8 Weeks from the acceptance of the Purchase Order** Activity Details: Installation and Configuration of All-In-One Desktop Computers — Timelines*: **3 Weeks from the date of Delivery of All-In-One Desktop Computers**
2.	Payment terms	Clause No.4.1Table Point No. 3	After Completion of warranty period of 3 years and after deducting applicable penalties and Liquidated damages (if any) as per GeM Terms. Or On submission of bank guarantee for equivalent to 5% as per Table-A of Annexure-16.	After Completion of warranty period of 3 years and after deducting applicable penalties and Liquidated damages (if any) as per GeM Terms. Or On submission of bank guarantee for equivalent to 5% as per Table-**A of Annexure-17.** **Valid for a minimum of 41 months (38 months for Warranty period + 3 months for claim period) from the date of final acceptance of the items.**

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3.	Payment terms	Clause No.4.1 Table Point No. 2	25% of the total cost will be released after successful installation & Acceptance of All-In-One Desktop Computer supplied as per Scope of Work and after deducting applicable penalties and Liquidated damages (if any) as per RFP Terms & conditions. The successful bidder has to submit installation reports duly signed by the Bank officials of the respective Branch/offices, while claiming payment. The invoice and installation report should contain the product serial number of the items supplied. If All-In-One Desktop Computer is not installed within 30 days from the date of Delivery of the All-In-One Desktop Computer, due to the reason attributable to the Bank, Bank will release the installation payment on receiving the invoice from the successful Bidder. The selected bidder also has to undertake that they will install the All-In-One Desktop Computer within a week from the date of informing site readiness without any extra cost.	25% of the total cost will be released after successful installation & Acceptance of All-In-One Desktop Computer supplied as per Scope of Work and after deducting applicable penalties and Liquidated damages (if any) as per RFP Terms & conditions. The successful bidder has to submit installation reports duly signed by the Bank officials of the respective Branch/offices, while claiming payment. The invoice and installation report should contain the product serial number of the items supplied. If All-In-One Desktop Computer is not installed within 30 days from the date of Delivery of the All-In-One Desktop Computer, due to the reason attributable to the Bank, Bank will release the installation payment on receiving the invoice from the successful Bidder. The selected bidder also has to undertake that they will install the All-In-One Desktop Computer within a week from the date of informing site readiness without any extra cost. **In case, if site is not ready, on submission of site not ready certificate issued by respective Bank Officials, payment will be made after 30 days of delivery of Hardware.**
4.	Annexure-2 Pre-Qualification Criteria	Clause No. 6	The bidder should have an average annual turnover of Rs.50 Crores during last 3 financial years (i.e., 2021-22 & 2022-23, 2023-24) from Indian operations. This must be the individual company turnover and not of any group of companies. Bidder should submit Audited Balance Sheet copies for last 3 financial years i.e., 2021-22 & 2022-23, 2023-24 along with	The bidder should have an average annual turnover of **Rs.40 Crores** during last 3 financial years (i.e., 2021-22 & 2022-23, 2023-24) from Indian operations. This must be the individual company turnover and not of any group of companies. Bidder should submit Audited Balance Sheet copies for last 3 financial years i.e., 2021-22 & 2022-23, 2023-24 along with certificate from the Company's

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			certificate from the Company's Chartered Accountant to this effect with Unique Document Identification Number.	Chartered Accountant to this effect with Unique Document Identification Number.
5.	**Annexure-2** **Pre-Qualification Criteria**	Clause No.10	The Bidder should have supplied at least 8,000 All-In-One Desktop Computers in single/cumulative order to at least one (01) Central Govt. organization/ State Govt. organization/ PSU/ BFSI reputed Private Firms/MNCs in India during last three years as on the date of submission of bid. The bidder has to provide relevant purchase order/ work order / engagement letter along with satisfactory project completion certificate/ Reference letter from the Concerned Organization/Email reference from the client clearly specifying the no. of All-In-One Desktop Computers supplied. Kindly note that that Client's Email should be from their official Email IDs only, containing their name, designation & Contact number.	The Bidder should have supplied at least 8,000 All-In-One Desktop Computers in single/cumulative order to at least one (01) Central Govt. organization/ State Govt. organization/ PSU/ BFSI reputed Private Firms/MNCs in India during last three years as on the date of submission of bid. The bidder has to provide relevant purchase order/ work order / engagement letter along with satisfactory project completion certificate/ Reference letter from the Concerned Organization/Email reference from the client clearly specifying the no. of All-In-One Desktop Computers supplied. **(If OEM is participating in the tender/RFP, can submit relevant purchase order/ work order / engagement letter along with satisfactory project completion certificate/ Reference letter from the Concerned Organization/Email reference from the client clearly specifying the no. of All-In-One Desktop Computers supplied directly / through their partner)** Kindly note that that Client's Email should be from their official Email IDs only, containing their name, designation & Contact number.
6.	**Annexure-2** **Pre-Qualification Criteria**	Clause No.11	The Bidder should have supplied and installed at least 500 numbers (in each state) of All-in-One Desktop Computers in at least 10 states of India in single/multiple orders for Central Govt. organisation/ State Govt. organisation/ PSU/ BFSI reputed Private	The Bidder should have supplied and installed at least 500 numbers (in each state) of All-in-One Desktop Computers in at least 10 states of India in single/multiple orders for Central Govt. organisation/ State Govt. organisation/ PSU/ BFSI reputed Private Firms/MNCs during last

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			Firms/MNCs during last three years as on the date of submission of bid. The bidder has to provide relevant purchase order/ work order / engagement letter along with satisfactory project completion certificate/ Reference letter from the Concerned Organization/Email reference from the client clearly specifying the no. of All-In-One Desktop Computers supplied. Kindly note that that Client's Email should be from their official Email IDs only, containing their name, designation & Contact number.	three years as on the date of submission of bid. The bidder has to provide relevant purchase order/ work order / engagement letter along with satisfactory project completion certificate/ Reference letter from the Concerned Organization/Email reference from the client clearly specifying the no. of All-In-One Desktop Computers supplied. **(If OEM is participating in the tender/RFP, can submit relevant purchase order/ work order / engagement letter along with satisfactory project completion certificate/ Reference letter from the Concerned Organization/Email reference from the client clearly specifying the no. of All-In-One Desktop Computers supplied directly / through their partner)** Kindly note that that Client's Email should be from their official Email IDs only, containing their name, designation & Contact number.
7.	Annexure-8 Scope of Work		Existing Scope of Work	**Amended Scope of Work**
8.	Annexure-9		Technical and Functional Requirements	**Amended Technical and Functional Requirements**
9.	Annexure-10 Technical Evaluation Criteria		Existing **Technical Evaluation Criteria**	**Amended Technical Evaluation Criteria**
10.	**10.5.** Response Time and Meantime to	Clause No.10.5.3	However, penalties will be applied as per clause 14	**However, penalties will be applied as per clause 5**

Internal

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	Restore [MTTR]			

All the other instructions and terms & conditions of the above RFP shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject RFP

Date: 14/10/2025
Place: Bengaluru

Deputy General Manager

CANARA BANK Tender Processing Section C.P. & V.M. Vertical

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Annexure-8

Amended Scope of Work

(Should be submitted on Company's letter head with company seal and signature of the authorized person)

SUB: Supply, Installation, Configuration and Maintenance of 16000Nos. Of All-In-One Desktop Computers with Three Years Warranty and Two Years AMC in Canara Bank

Ref: GEM/2025/B/6706127 dated 19/09/2025

Points mentioned in scope of work are mandatory to comply and non-compliance to any of the point lead to disqualification of the bidder during evaluation.

Sl. No.	Broad Scope of Work	Compliance (Yes/No)
1.	The Scope of the work is for Supply, Installation and Maintenance of All-in-One Desktop Computers as per the quantity.	
2.	The Bidder should maintain the system during warranty period. During the warranty period, the Bidder is bound to do all hardware spares replacement without extra cost to Bank covering all parts & labour from the date of acceptance of the systems by Canara Bank at the respective locations i.e. on-site comprehensive warranty.	
3.	The Bidder shall deliver All-in-One Desktop Computers at the respective locations as per the Delivery Schedule on receipt of the Purchase Order from the Bank.	
4.	For each location, the Bidder is expected to provide All-in-One Desktop Computers with the related hardware, all subsystems, operating systems, system software, software drivers and manuals etc. The software version installed on the All-in-One Desktop Computers provided by the Bidder should be uniform.	
5.	The Bidder will be the single point of contact to the Bank.	
6.	The configuration as per the technical and other specifications of the All-in-One Desktop Computers must be functional and installed from the day one.	
7.	**In case hard disk of the All-in-One Desktop Computer is to be replaced, Hard Disk to be handed over to the Bank/Branch/Office. "successful bidder shall perform a Secure Erase of the SSD in the presence of a Bank representative. A signed certificate confirming the successful completion of the SSD's Secure Erase shall be submitted to the Bank. The Bank will then return the sanitized SSD to the successful bidder.".**	
8.	Installation/Configuration of Existing Antivirus solution (Bank is having necessary License) and Migrating the All-in-One Desktop Computers to Desktop Management System (DMS). Migration steps will be provided to the selected Bidder.	
a	**Successful Bidder has to deploy OS along with Bank software/s as per the SOP provided by the Bank.**	
b	The Bidder has to follow the guidelines of the Bank such as providing "HOST NAME", "Updating Antivirus definition" etc., as per the Bank's policy during the downgrade process.	
9.	The bidder(s) must undertake to provide Post Warranty on-site Maintenance Support for supplied All-in-One Desktop Computers with operating system and arrange for spare parts for a minimum	

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	period of 2 years after expiry of warranty period for all Hardware items. The Bidder shall provide service/support from 9 am to 7 pm on all Bank's working day for Branches / Offices with maximum resolution/response time specified in the RFP.	
10.	The successful Bidder has to ensure the transferring of Data/Files/installed software from old Desktop Computers (if any) to the supplied All-in-One Desktop Computer as required by the Bank. Data transfer shall be done through USB or LAN without any extra cost. The successful Bidder is also required to transfer user files to new All-in-One Desktop Computers from old Desktop Computers in branch/office and after data transfer the old Desktop Computers should be formatted without any additional cost.	
11.	Bidder has to arrange for taking backup of existing Desktops for data migration from the existing machine to new machine in case of replacement of Desktops Computers. The following activity also to be completed by the Bidder while installation of the Desktops in the Branches / Offices: -	
a	Installation of MS Office (Wherever required).	
b	Installation of Antivirus.	
c	Installation of Unicode Hindi fonts and other utilities.	
d	Making necessary configuration required for working of Flex Cube and Biometric device installation and ensure functioning of CBS application	
e	Joining with Bank's Active Directory and PC naming.	
f	IE Settings, Printer settings, Email Configuration etc. to be done and the same will be provided to the bidder.	
g	The required software will be provided by the bank. Bidder has to update the OS patches also for entire contract period.	
12.	Installation/reinstallation of Operating System after formatting of the All-in-One Desktop Computers due to any reason whatsoever during warranty/AMC period (if contracted) shall be done by the bidder without any extra cost to the Bank. Before formatting, backup of data and restoration of data after OS installation is bidder's responsibility. After Installation/ or reinstallation bidder has to complete the activity and /or install the software mentioned in Scope of Work.	
13.	In case of Replacements of old Hardware Items with the newly ordered Hardware Items in the Branches/Offices. The end-to-end activity to be taken care by the selected bidder and all the charges related to the activity to be included in the cost price of the item itself, whether it is explicitly mentioned in the RFP or not. Bank will not pay any extra cost for the same.	
14.	Replacement of existing old hardware items should be done with minimum disturbance to the Branches/Offices so as to ensure smooth functioning of the Branch/Office during the replacement process.	
15.	The Bidder's scope of work as per the conditions of RFP and technical specifications shall be to supply & Installation of ordered Equipment, transportation, transit insurance, local delivery, storage and installation insurance up to acceptance by the Bank and also includes documentation, warranty, annual maintenance (if contracted).	

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16.	The Bidder has to supply all the Hardware Items to the ordered locations as per the Technical Specifications mentioned in the **Annexure-9.**	
17.	The Bidder shall be fully responsible for Delivery, Installation and Maintenance of the ordered Hardware Items.	
18.	The Bidder shall provide all other required equipment and services if any, whether or not explicitly mentioned in this RFP, to ensure the successful installation and functioning of the Hardware Items ordered to the respective Branches/Offices.	
19.	All the items (Hardware & Software) would be covered under comprehensive warranty/AMC except consumables. If there is any gap between Bank's requirement and OEM warranty/AMC then it will be the responsibility of bidder to fill up the gap.	
20.	Successful bidder will be responsible for affixing asset tags and complete inventory details of each hardware equipment supplied to the Bank. The Asset Tags so printed by the successful bidder must have the company's logo along with other details like warranty/AMC validity, call logging no., mail id etc. The asset tag details for the Hardware would be mutually decided by the Bank and the successful bidder.	

We comply with all above points without any deviations. We understand that non-compliance to any or all the points mentioned in Scope of Work may lead to disqualification from the GeM bid under technical evaluation.

Date:
Place:

Authorized signatory
Name:
Designation:
Company seal:

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Annexure-9

Amended Technical and Functional Requirements

(Should be submitted on Company's letter head with company seal and signature of the authorized person)

SUB: Supply, Installation, Configuration and Maintenance of 16000Nos. Of All-In-One Desktop Computers with Three Years Warranty and Two Years AMC in Canara Bank

Ref: GEM/2025/B/6706127 dated 19/09/2025

Note:

1. The bidder shall specifically mention the make and model of the items offered for all the requirements in terms of GeM Bid without fail, failing which the bid is liable for rejection.
2. If the bidder feels that certain features offered are superior to what has been specified by the Bank, it shall be highlighted separately. Information regarding any modification required in the proposed configuration to meet the intent of the specifications and state-of-the-art technology shall be provided. However, the Bank reserves the right to accept the modifications / superior features suggested/offered.
3. The bidder shall provide all other required equipment and services, whether or not explicitly mentioned in this GeM Bid, to ensure the intent of specification, completeness, operability, maintainability and upgradability.
4. The selected bidder shall own the responsibility to demonstrate that the products offered are as per the specification/performance stipulated in this GeM Bid and as committed by the bidder either at site or in bidder's work site without any extra cost to the Bank.

Bidder has to mandatorily comply with each individual point of the below Scope of Work without any deviation. Non-compliance to any of the individual point leads to rejection of Bidder under Technical Proposal evaluation.

Amended Technical Specification of All-In-One Desktop Computer

Sl. No.	Item	Description	Details of offered Product	Bidder's Response
1.	Make & Model	Must be specified. All the relevant product brochures and manuals must be submitted.		
2.	**Model Name & No.**	Must be specified		
3.	**Form Factor**	"All-in-one" with USB key board and mouse. All-in-One with height adjustable stand and tilt feature.		
4.	**Monitor**	Minimum 23.8" with Antiglare and LED Backlight. Aspect Ratio of 16:9, 1000:1 (Contrast Ratio). Resolution Full HD (1920x1080), Built in speaker.		
5.	**CPU**	1. Intel® Core™ 14th Gen i5-14400T processor or higher. 2. Equivalent AMD Ryzen 5 PRO 8500GE Series Processor or higher.		

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		3. If Bidder is quoting an equivalent or higher processor, the Bidder has to submit the Benchmark Certificate (with benchmarking score) from anyone of the following two benchmarking agencies stating that the quoted Processor is an equivalent or higher processor. a. **SYSmark 30**. b. PC Mark 10. 4. Bidder should quote Processor with Minimum specification of "**3.5 GHz Base frequency, 5 Ghz Turbo frequency, 22MB Cache, 6 cores, 12 threads**"		
6.	**Memory**	Minimum 1X16 GB DDR5 RAM-2666 MHz expandable upto 64 GB or more with minimum 2 DIMM Slots.		
7.	**Mother Board**	System should be able to support OS - 64 bit. **System's BIOS should display the OEM's logo.**		
8.	**Chipset**	Intel **Q670 Series** or higher chipset/ **AMD Pro 600** or equivalent Chipset. Processor and Chipset should be from same OEM.		
9.	**Graphics**	Intel UHD Graphics or equivalent AMD Radeon or higher.		
10.	**Processor Thermal Design Power (TDP)**	65 W or less		
11.	**Bus architecture**	Integrated/On Board Graphics, 1 PCI / PCI E mini (optional) or higher.		
12.	**Hard Disk Drive**	Minimum 512 GB Nvme m.2 SSD		
13.	**Networking facility**	1000 Mbps integrated Ethernet card with remote booting facility, remote system installation, remote wake up compatible.		

14.	**Wireless Connectivity**	Integrated wireless wifi 6E dual band		
15.	**Ports**	1. Five (5) USB ports or higher on board (min. 2 USB 3.0 ports) / Four (4) USB ports on board (min. 2 USB 3.0 ports) and USB 3.0 Hub with minimum 35cms cable (min. 4 ports) 2. One (1) serial audio ports for microphone & head phones /(Combo) 3. Rj45 Ethernet port, 4. HDMI 2.0 or above / Display Port.		
16.	**Camera**	5MP webcam and integrated microphone		
17.	**Key Board**	104 Keys Mechanical (Windows & Linux Compatible) with Rupee symbol on keyboard with 50 Million characters keystroke life.		
18.	**Mouse**	Two button optical scroll Mouse of OEM Make with Mouse Pad.		
19.	**Power Supply**	OEM Standard External Power Supply (Adaptor with Input :100-240 V, 50-60 Hz).		
20.	**Operating System (OS)**	Genuine Windows 11 Professional 64 Bit should be pre-installed in the All-in-One Desktop Computers. Recovery media should be loaded in the D drive of the Hard Disk of the All-in-One Desktop Computers.		
21.	**Certifications**	BIS, BEE/Energy star, RoHS, EPR and any other Indian Certificate		
22.	**Other Technical Requirements**	1. OS installation/re-installation should be done by the successful bidder in case of any error/ corrections/corruption in OS without any extra cost to the Bank. 2. Bank will inform the partition at the time of placing LOI/Order.		

		3. Bidder has to configure the Backup of the Drive in the nearest AIO/PC available at the Branch/Office.		
23.	Security	TPM 2.0 Security Chip.		

Declaration:

1. We hereby confirm that we have various certificates/bench mark testing standards for the items quoted to meet the intent of the GeM Bid.

2. We hereby confirm that we have back-to-back arrangements with third party hardware software for providing continuous and un-interrupted support to meet SLAs obligations as per GeM bid terms.

Date:
Place:

Authorised signatory
Name:
Designation:
Company seal:

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Annexure-10

Amended Technical Evaluation Criteria
(Should be submitted on Company's letter head with company seal and signature of the authorized person)

SUB: Supply, Installation, Configuration and Maintenance of 16000Nos. Of All-In-One Desktop Computers with Three Years Warranty and Two Years AMC in Canara Bank

Ref: GEM/2025/B/6706127 dated 19/09/2025.

Bank will evaluate the technical proposals of all eligible Bidders based on the documents submitted for the below mentioned criteria:

Sl. No.	Particulars	Scoring methodology	Max Marks	Documents to be submitted For award of mark
1.	The Bidder Should have supplied and installed All-In-One Desktop Computers in at least one of the Central Govt./ State Govt./ PSU/ BFSI/ reputed Private Firms/MNCs Organisation in last 3 years as on the date of submitting of RFP.	**No. of Organizations:** Above 6: **20 marks** Above 3 - up to 6: **15 marks** 1 and up to 3: **10 marks**	20	The bidder has to provide relevant purchase order/ work order / engagement letter along with satisfactory project completion certificate/ Reference letter from the Concerned Organization/Email reference from the client clearly specifying the no. of All-In-One Desktop Computers supplied. Kindly note that that Client's Email should be from their official Email IDs only, containing their name, designation & Contact number.
2.	The Bidder Should have supplied and installed at least 8,000 number of All-In-One Desktop Computers (Single or Cumulative order) in at least one of the Central Govt./ State Govt./ PSU/ BFSI/ reputed Private Firms/MNCs Organisation in last 3 years as on the date of submitting of RFP.	**No. of All-In-One Desktop Computer:** Above 20,000: **20 marks** Above 15,000 - up to 20,000: **15 marks** 8,000 - up to 15,000: **10 marks**	20	The bidder has to provide relevant purchase order/ work order / engagement letter along with satisfactory project completion certificate/ Reference letter from the Concerned Organization/Email reference from the client clearly specifying the no. of All-In-One Desktop Computers supplied. **(If OEM is participating in the tender/RFP, can submit relevant purchase**

				order/ work order / engagement letter along with satisfactory project completion certificate/ Reference letter from the Concerned Organization/Email reference from the client clearly specifying the no. of All-In-One Desktop Computers supplied directly / through their partner) Kindly note that that Client's Email should be from their official Email IDs only, containing their name, designation & Contact number.
3.	The Bidder should have supplied and installed at least 500 numbers (in each state) of All-in-One Desktop Computers in at least 10 states of India in single/multiple orders for Central Govt./ State Govt./ PSU/ BFSI/ reputed Private Firms/MNCs Organisation in last 3 years as on the date of submitting of RFP.	**No. of States above 10 states:** 2 Marks for Each state. Note: Each state above 10 states will be awarded 2 marks and maximum mark will be 20 only.	20	The bidder has to provide relevant purchase order/ work order / engagement letter along with satisfactory project completion certificate/ Reference letter from the Concerned Organization/Email reference from the client clearly specifying the no. of All-In-One Desktop Computers supplied. (If OEM is participating in the tender/RFP, can submit relevant purchase order/ work order / engagement letter along with satisfactory project completion certificate/ Reference letter from the Concerned Organization/Email reference from the client clearly specifying the no. of All-In-One Desktop Computers supplied directly / through their partner)

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				Kindly note that that Client's Email should be from their official Email IDs only, containing their name, designation & Contact number.
4.	No of years into business of supplying and installation of IT hardware.	No. of years: Above 7 years: **20 marks** Above 5 years & up to 7 years: **15 marks** 3 years & up to 5 years: **10 marks**	20	The bidder/ Service Provider/ Agency has to provide relevant purchase order/ work order / engagement letter along with satisfactory project completion certificate/ Reference letter from the Concerned Organization/Email reference from the client Kindly note that that Client's Email should be from their official Email IDs only, containing their name, designation & Contact number.
5.	The Bidder/OEM should have their own OEM/Franchise Service /Support Office in at least 15 of the total number of states/Union territories.	No. of Offices above 15 Offices: 2 Marks for Each state. Note: Each office above 15 states will be awarded 2 marks and maximum mark will be 20 only.	20	The Bidder to submit the details viz., Address, phone no., email id and contact person Name & Mobile no. etc.
		Total Maximum Marks	100	

Note: The bidder should score minimum 70% of marks out of 100 marks for qualifying under Technical Evaluation. The bidders qualified under Technical Evaluation will be eligible for commercial opening.

Terms & Conditions

a. During evaluation, if any of the criteria mentioned as compliant is not found in the subject point, marking will be modified in the respective category as evaluated by the Bank & Bank's decision shall be binding on the bidders. It is mandatory for Bidders to have all functionalities listed. Any non-compliance may lead to bidder's disqualification.

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b. Bank reserves the right to conduct interviews of the proposed team members.

c. In case of absence of the allotted resource, the standby should perform the job of the absentee.

d. Bank may reject such manpower if bank is not satisfied with his/her performance.

Declaration: We hereby confirm that the information submitted above is true to the best of our knowledge. We understand that in case any discrepancy is found in the information submitted by us, our response to this RFP is liable for rejection.

Date:

Signature with seal
Name:
Designation :

केनरा बैंक CANARA BANK Tender Processing Section C. P. & V. M. Vertical Information Technology Services Wing, H.O., Bengaluru-1