

Corrigendum-1 to GeM Bid ref no GEM/2025/B/6287515 dated 29/05/2025 for Supply, Installation, Configuration and Maintenance of 200 Nos. Of All-In-One Desktop Computers with Three Year Warranty and Two Years AMC in Canara Bank.

It is decided to amend the following in respect of the above RFP:

a. GeM bid document (Bid End date/ Bid Opening Date, Page no. 1 of 7):

Description	Existing details	Amended details
Bid End Date/Time	19/06/2025, 15:00:00	<u>20/06/2025, 15:00:00</u>
Bid opening Date/Time	19/06/2025, 15:30:00	<u>20/06/2025, 15:30:00</u>

b. GeM Bid Document/ATC Clauses:

Sl No	Section/Annexure/ Appendix of GeM Bid	Clause No.	Existing Clause	Amended Clause/ New Addition
1.	SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS	1. Project Timelines	Existing Project Timelines <i>Internal</i>	Amended Project Timelines
2.	SECTION G - GENERAL CONDITIONS	3. Responsibilities of the Selected Bidder	3.4. For smooth completion of project, the selected bidder should identify one or two of its representatives at Manipal as a single point of contact for the Bank	This clause stands deleted.
3.	Annexure-9	Technical and Functional Requirements	Existing Annexure-9	Amended Annexure-9

All the other instructions and terms & conditions of the above RFP shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject RFP.

Date: 13/06/2025

Place: Bengaluru

  
Deputy General Manager  
Sw



**1. Project Timelines**

- 1.1 The vendor shall submit the acceptance of the Purchase Order within seven (7) days from the date of receipt of Purchase Order. In case of non-receipt of acceptance by the due date, the Purchase Order shall deem to have been accepted by the vendor.
- 1.2 Bank shall provide the address and contact details for delivery of All-In-One Desktop Computer while placing the order.
- 1.3 The selected bidder should ensure Supply, Installation and Configuration of All-In-One Desktop Computers and complete all the works specified in the Scope of Work at the bank branch/office within **Four (04) weeks** from the date of acceptance of the Purchase Order or **Five (05) Weeks** from the date of issue of Purchase Order, whichever is earlier.
  - 1.3.1. The time of completion shall be vital to the Contract. The successful bidder shall complete the assignment as per the timelines stipulated here below, which will be effective from the date of acceptance of the Purchase Order:

Activity Details	Timelines*	Cumulative weeks*
Delivery/Supply of All-In-One Desktop Computers	Within <b>3 Weeks</b> from the acceptance of the Purchase Order	<b>3 Weeks</b>
Installation and Configuration of All-In-One Desktop Computers	1 Weeks from the date of Delivery of All-In-One Desktop Computers	<b>4 Weeks</b>

- 1.4 The delivery/Installation will be deemed as incomplete if any component of the hardware is not delivered or is delivered but not installed and / or not operational or not acceptable to the Bank after acceptance testing/ examination. In such an event, the supply and installation will be termed as incomplete and system(s) will not be accepted and the warranty period will not commence. The Warranty will be commissioning from the date of installation of All-In-One Desktop Computers
- 1.5 Bank reserves the right to change/modify locations for supply of the items. In the event of any change/modification in the locations where the hardware items are to be delivered, the bidder in such cases shall deliver at the modified locations at no extra cost to the Bank. However, if the hardware items are already delivered, and if the modifications in locations are made after delivery, the bidder shall carry out installation at the modified locations and the Bank in such cases shall bear the shifting charges/arrange shifting. The Warranty & AMC should be applicable to the altered locations also.
- 1.6 The Bank will not arrange for any Road Permit / any Tax clearance for delivery of hardware to different locations and the selected bidder is required to make the arrangements for delivery of hardware to the locations as per the list of locations /items provided from time to time by the Bank. However, the Bank will provide letters / certificate / authority to the selected bidder, if required.
- 1.7 If undue delay happens for delivery and / or installation of the ordered hardware/s by the bidder, the same shall be treated as a breach of contract. In such case, the Bank may invoke the Bank Guarantee/Forfeit the Security Deposit without any notice to the bidder.



- 1.8 Partial or incomplete or damaged delivery of materials will not be considered as delivered of all the ordered materials. Date of delivery shall be treated as date of last material delivered to the ordered locations if materials are not damaged. In case materials are delivered with damage, Date of delivery shall be treated as date of replacement of damaged material with new one. Delivery payment shall be paid against completion of delivery of all the ordered materials without any damage and proof of delivery duly certified by Bank's Officials, along with delivery payment claim letter.

Internal



Amended Annexure-9

Technical and Functional Requirements

(Should be submitted on Company's letter head with company seal and signature of the authorized person)

**SUB: Supply, Installation, Configuration and Maintenance of 200 Nos. Of All-In-One Desktop Computers with Three Year Warranty and Two Years AMC in Canara Bank**

**Ref: GEM/2025/B/6287515 dated 29/05/2025**

**Note:**

1. The bidder shall specifically mention the make and model of the items offered for all the requirements in terms of GeM Bid without fail, failing which the bid is liable for rejection.
2. If the bidder feels that certain features offered are superior to what has been specified by the Bank, it shall be highlighted separately. Information regarding any modification required in the proposed configuration to meet the intent of the specifications and state-of-the-art technology shall be provided. However, the Bank reserves the right to accept the modifications / superior features suggested/offered.
3. The bidder shall provide all other required equipment and services, whether or not explicitly mentioned in this GeM Bid, to ensure the intent of specification, completeness, operability, maintainability and upgradability.
4. The selected bidder shall own the responsibility to demonstrate that the products offered are as per the specification/performance stipulated in this GeM Bid and as committed by the bidder either at site or in bidder's work site without any extra cost to the Bank.

Technical Specification of All-In-One Desktop Computer

Sl. No.	Item	Description	Details of offered Product	Bidder's Response
1.	Make & Model	Must be specified. All the relevant product brochures and manuals must be submitted.		
2.	Model Name & No.	Must be specified		
3.	Form Factor	"All-in-one" with USB key board and mouse. All-in-One with stand and tilt feature.		
4.	Monitor	Minimum 21" with Antiglare and LED Backlight. Aspect Ratio of 16:9, 1000:1 (Contrast Ratio). Resolution Full HD (1920x1080), Built in speaker.		
5.	CPU	1. Intel® Core™ 12th Gen i5 processor or higher. or Equivalent AMD Ryzen 5 5000 series or higher. 2. If Bidder is quoting an equivalent or higher processor, the Bidder has to submit the Benchmark Certificate (with benchmarking score) from anyone of the following two benchmarking agencies		



		<p>stating that the quoted Processor is an equivalent or higher processor.</p> <p>a. Sys Mark 2018 b. PC Mark 10.</p> <p>3. Bidder should quote Processor with Minimum specification of "1.80 Ghz base frequency, 4.20 Ghz Turbo frequency, 18MB Cache, 6 cores, 12 threads.</p>		
6.	Memory	<p><b>Minimum 1X16 GB DDR4 RAM-2666 MHz expandable upto 64 GB or more with minimum 2 DIMM Slots.</b></p>		
7.	Mother Board	<p>OEM logo should be embossed on the mother board (Sticker is not acceptable). System should be able to support OS - 64 bit.</p>		
8.	Chipset	<p>Intel / AMD Chipset with minimum Bus Speed of 8GT/s.</p> <p>Processor and Chipset should be from same OEM.</p>		
9.	Graphics	<p>Intel UHD Graphics or equivalent AMD Radeon or higher.</p>		
10.	Processor Thermal Design Power (TDP)	<p>65 W or less</p>		
11.	Hard Disk Drive	<p><b>Minimum 512 GB SSD NVME +1 TB HDD</b></p>		
12.	Networking facility	<p>100/1000 Mbps integrated Ethernet card with remote booting facility, remote system installation, remote wake up compatible.</p>		
13.	Wireless Connectivity	<p>Integrated wireless 802.11 ac dual band</p>		
14.	Ports	<p>1. Five (5) USB ports or higher on board (min. 2 USB 3.0 ports) / Four (4) USB ports on board (min. 2 USB 3.0 ports) and USB 3.0 Hub with minimum 35cms cable (min. 4 ports)</p> <p>2. One (1) serial audio ports for microphone &amp; head phones / (Combo)</p>		





**Declaration:**

1. We hereby confirm that we have various certificates/bench mark testing standards for the items quoted to meet the intent of the GeM Bid.
2. We hereby confirm that we have back-to-back arrangements with third party hardware software for providing continuous and un-interrupted support to meet SLAs obligations as per GeM bid terms.

Date:  
Place:

Authorised signatory  
Name:  
Designation:  
Company seal:

Internal

