

Corrigendum-1 to GEM/2025/B/6721921 dated 03/10/2025 for Selection of Service Provider for Outsourcing of Cash Vans for Cash Movement Service from Currency Chests to Branches and Vice Versa, in South Zone 2 for a Period of Three Years in Canara Bank.

It is decided to amend the following in respect of the above RFP:

a. GeM bid document (Bid End date/ Bid Opening Date, Page no. 1 of 7):

Description	Existing details	Amended details
Bid End Date/Time	27/10/2025, 15:00:00	<u>29/10/2025</u> , 15:00:00
Bid opening Date/Time	27/10/2025, 15:30:00	<u>29/10/2025</u> , 15:30:00

b. GeM bid document/ATC Clauses:

Sl. No	Section/ Annexure/ Appendix of GeM Bid	Clause No.	Existing Clause	Amended Clause
1.	SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS	1.Project Timelines	1.4.Deployments of Cash Vans (includes 1 Driver, 2 Custodians, 2 Armed Guards) should be within Eight (08) weeks from the date of providing the Deployment Instructions with the location details by the bank.	1.4.Deployments of Cash Vans (includes 1 Driver, 2 Custodians, 2 Armed Guards) should be within Nine (09) weeks from the date of providing the Deployment Instructions with the location details by the bank.
2.	SECTION G - GENERAL CONDITIONS	3. Human Resource Requirement	3.6.4. Passport - Duly attested photocopy by candidate and bidder HR.	3.6.4. Passport (if available) - Duly attested photocopy by candidate and bidder HR.
3.	Annexure-2	Pre-Qualification Criteria	Existing Annexure-2 Pre-Qualification Criteria	<u>Amended Annexure-2 Pre-Qualification Criteria, attached to this Corrigendum</u>
4.	Annexure-9	Scope of Work	Existing Annexure-9 Scope of Work	<u>Amended Annexure-9 Scope of Work</u>
5.	Annexure-10	Technical and Functional Specification	Existing Annexure-10 Technical and Functional Specification	<u>Amended Annexure-10 Technical and Functional Specification</u>

All the other instructions and terms & conditions of the above RFP shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject RFP.

**Date: 21/10/2025
Place: Bengaluru**

Deputy General Manager




Amended Annexure-2
Pre-Qualification Criteria

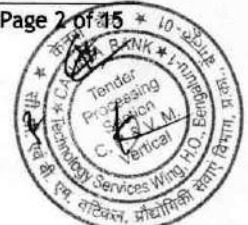
[On Firm's / Company's letter head]

SUB: Selection of Service Provider for Outsourcing of Cash Vans for Cash Movement Service from Currency Chests to Branches and Vice Versa, in South Zone 2 for a Period of Three Years in Canara Bank

Ref: GEM/2025/B/6721921 dated 03/10/2025

We have carefully gone through the contents of the above referred RFP along with replies to prebid queries & amendment, if any and furnish the following information relating to Qualification Criteria.

Sl. No.	Qualification Criteria	Documents to be submitted In compliance with Qualification Criteria	Bidders Response
1.	Signing of Pre-Contract Integrity Pact	The bidder/ Service Provider/ Agency should submit signed Pre-Contract integrity pact on Non-Judicial Stamp Paper of Rs.500/- or more (as per respective state Stamp Act whichever is higher) as per Appendix-F.	
2.	The Bidder/ Service Provider/ Agency (including OEM and OSD/OSO, if any) should either be Class-I or Class-II local supplier as defined in Public Procurement (Preference to Make in India) Revised Order (English) dated 19/07/2024.	Certificate of local content to be submitted as per Annexure-5 as applicable.	
3.	The Company operating should be legally compliant company and can be: a. A partnership firm or a Limited Liability Partnership duly registered under the Limited Liability Partnership Act, 2008. (OR) b. Company duly registered in India as per Indian Companies Act, 1956 or Indian Companies Act, 2013. (OR) c. Proprietorship firm duly registered under the applicable shops and commercial Establishments Act and should be	Copy of Certificate of LLP registration. (OR) Copy of Certificate of Incorporation and Certificate of Commencement of business in case of Public Limited Company or Certificate of Incorporation in case of Private Limited Company, issued by the Registrar of Companies. (OR) Copy of Certificate of registration under and Certificate of Commencement of business in case of Public Limited Company or	



Sl. No.	Qualification Criteria	Documents to be submitted In compliance with Qualification Criteria	Bidders Response
	compliant to all the applicable laws.	Certificate of Incorporation in case of Private Limited Company, issued by the Registrar of Companies. For (c) Documentary proof for confirming registration of Proprietorship firm (e.g., Copy of Certificate of registration under shops and commercial Establishments Act., GST etc)	
4.	The bidder/ Service Provider/ Agency should provide confirmation that any person/ Partnership/ LLP/ Company including any subsidiary or holding company/ proprietorship connected to bidder directly or indirectly has not participated in the bid process.	The bidder/ Service Provider/ Agency should submit letter of confirmation on the Company's letter head to this effect.	
5.	Bidder/ Service Provider/ Agency to provide undertaking that none of the proprietor/ partners/ directors of the bidder(s) is/are relatives of any member of the Bank's Board of directors.	Letter of Undertaking in company's letter head.	
6.	The bidder/ Service Provider/ Agency should have an average annual turnover of Rs.20.00 Crores during last 3 financial years (i.e., 2021-22, 2022-23 & 2023-24) from Indian operations. This must be the individual company turnover and not of any group of companies.	Bidder/ Service Provider/ Agency should submit Audited Balance Sheet copies for last 3 financial years i.e., 2021-22, 2022-23 & 2023-24 along with certificate from the Company's Chartered Accountant to this effect with Unique Document Identification Number.	
7.	The bidder/ Service Provider/ Agency should have Minimum net worth of Rs.100 Crores. and The Net Worth of bidder/ Service Provider/ Agency firm should not be negative as on 31/03/2024 and also should have not been eroded by more than 30% (thirty per cent) in the last three years, ending on '31/03/2024'.	The bidder/ Service Provider/ Agency should submit certificate from the Company's Chartered Accountant with UDIN to this effect.	



Sl. No.	Qualification Criteria	Documents to be submitted In compliance with Qualification Criteria	Bidders Response
8.	Bidders/ Service Provider/ Agency should not be under debarment/ blacklist period for breach of contract/ fraud/ corrupt practices by any Scheduled Commercial Bank/ Public Sector Undertaking/ State or Central Government or their agencies/ departments on the date of submission of bid for this RFP.	The Bidder/ Service Provider/ Agency should submit self-declaration on the Company's letter head to this effect.	
9.	Any Bidder/ Service Provider/ Agency (including OEM and OSD/OSO, if any) from a country which shares a land border with India will be eligible to bid, only if the Bidder (including OEM and OSD/OSO) are registered with the Competent Authority. Bidder (entity) from a country which shares a land border with India means: a. An entity incorporated, established or registered in such a country; or b. A subsidiary of an entity incorporated, established or registered in such a country; or c. An entity substantially controlled through entities incorporated, established or registered in such a country; or d. An entity whose beneficial owner is situated in such a country; or e. An Indian (or other) agent of such an entity; or f. A natural person who is a citizen of such a country; or g. A consortium or joint venture where any member of the consortium or joint venture falls under any of the above.	A declaration stating "We have read the clause regarding restrictions on procurement from a Bidder of a country which shares a land border with India. We further certify that we and our OEM are not from such a country or if from such a country, has been registered with Competent Authority. We hereby certify that we and our OEM fulfills all requirements in this regard and are eligible to be considered" to be submitted in Company's letter head. [Where applicable, evidence of valid registration by the Competent Authority shall be attached.]	
10.	Authorization Certificate - Whether the Bid is authenticated by authorized person.	Bidder/ Service Provider/ Agency to submit a copy of the Board Resolution and the Notarized Power of attorney /Letter of authority if authority is sub delegated as mentioned in Board Resolution and KYC documents evidencing the authority delegated to the authorized signatory.	



Sl. No.	Qualification Criteria	Documents to be submitted In compliance with Qualification Criteria	Bidders Response
11.	The Bidder/ Service Provider/ Agency should have minimum experience of Three years in providing Cash Movement Services to any of the Scheduled Commercial Banks in India as on the date of submitting of Bid.	The bidder/ Service Provider/ Agency has to provide relevant purchase order/ work order / engagement letter along with satisfactory project completion certificate/ Reference letter from the Concerned Organization/Email reference from the client Kindly note that that Client's Email should be from their official Email IDs only, containing their name, designation & Contact number	
12.	The bidder/ Service Provider/ Agency should have at least one running contract with Schedule Commercial Bank having minimum 1000 Branches, for similar line of activity i.e. cash movement between the Currency Chests and Branches.	The bidder/ Service Provider/ Agency has to provide relevant purchase order/ work order / engagement letter along with satisfactory project completion certificate/ Reference letter from the Concerned Organization/Email reference from the client Kindly note that that Client's Email should be from their official Email IDs only, containing their name, designation & Contact number.	
13.	The Bidder/ Service Provider/ Agency should be operating minimum fleet of 300 specially fabricated cash vans (owned/leased) for Scheduled Commercial Bank and should be in a position to provide dedicated cash vans (as per latest RBI & MHA guidelines).	Details of all the cash vans presently in the possession of the Service Provider like Make and Model, Month & Year of Purchase, Registration Number, whether fitted with GPS tracking system, CCTV Cameras etc., should be furnished as per Annexure-18.	
14.	The service provider/agency should be registered through companies licensed under PSARA Act	Self-attested copies of license to be submitted. Or <u>Service providers having tie-up with Private Security Agencies conforming to PSARA, 2005 to submit Annexure-19 with all relevant details.</u> Note: Service providers/ agency should have PSARA for	

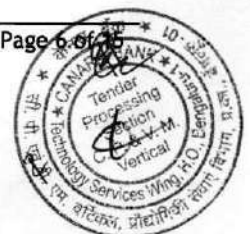


Sl. No.	Qualification Criteria	Documents to be submitted In compliance with Qualification Criteria	Bidders Response
		all respective states. Service providers who have already applied for the renewal of their existing PSARA Licenses will be considered eligible for participating in the Bid subject to providing PSARA license before deployment of the Cash Vans.	
15.	The Bidder/ Service Provider/ Agency should have its own/franchise Office at the location mentioned in Annexure-9(B) of the RFP.	The Bidder/ Service Provider/ Agency to submit the details viz., Address, phone no., email id and contact person Name & Mobile no. etc as per Annexure-9(B).	
16.	The service provider/agency should be registered with the Police & State regulators as per the relevant orders in respect of customized cash van services.	The bidder/ Service Provider/ Agency to submit Police license / PSARA and registration letter, wherever applicable	

We confirm that the information furnished above is true and correct. We also note that, if there are any inconsistencies in the information furnished above, the bid is liable for rejection. All documentary evidence/ certificates confirming compliance to Qualification Criteria should be part of the RFP.

Date:
Place:

Signature with seal
Name:
Designation :



Amended Annexure-9
Scope of Work

SUB: Selection of Service Provider for Outsourcing of Cash Vans for Cash Movement Service from Currency Chests to Branches and Vice Versa, in South Zone 2 for a Period of Three Years in Canara Bank

Ref: GEM/2025/B/6721921 dated 03/10/2025.

The aforementioned Scope of Work is indicative in nature. The bidder shall be responsible to undertake and execute all the works as required for complete implementation of aforementioned activities.

1. The Bank proposes to outsource Cash Van services for movement of Cash among Bank's Branches and Currency Chests. The scope of the work involves providing Cash Vans conforming to Bank specifications and picking up cash in locked steel containers by engaging one driver, two custodians & two armed guards for the job from Currency Chests/ Branches and delivering them at the destination and vice versa as per the travel plan indicated in advance.
2. Each cash movement vehicle shall be manned by four persons in addition to the driver - two armed guards and two custodians. The custodian will receive cash from the Currency Chest(s)/ Branch (es)/. The custodian should get the cash loaded into the cash van after giving an acknowledgement to the remitting Currency Chest(s)/ Branch(es). Entire process has to be video graphed.
3. The Custodian shall ensure that the steel cash trunks are delivered in good condition properly locked at the destination currency Chest(s)/Branch(es) and shall obtain an acknowledgement from the destination Currency Chest(s)/Branch(es) in this regard.
4. The cash vans to be put into service should meet the specifications given in the Annexure-10 (technical & Functional specifications). The fleet of vehicles should be roadworthy and in excellent working condition, not older than 2 years (from the date of registration) and should not have run more than 75000 KM on the date of commencement of contract. No cash van should be more than 5 years of age (from the date of registration) at any point of time during the currency of the contract or should not have run more than one lakh Kilometers at any point of time during the currency of contract. If any van exceeds the age of 5 years during the currency of the contract or run more than one lakh Kilometers during the currency of contract, the vendor shall replace it with a new van or van not older than 2 years (from the date of registration) and should not have run more than 75000 KM , each time.
5. The Service Provider shall adhere to the security measures as per the extant guidelines of MHA and RBI with respect to cash in transit and Private Security Agency.
6. An online complaint redressal system for Users (Currency Chests), shall be made available which can be viewed by all Officials of the Bank as per Hierarchy.
7. The Service Provider shall ensure compliance of all aspects specified in the RFP/Contract.

We comply with the above Scope of Work; Non-compliance to any of the scope of work will lead to disqualification in Technical proposal.

Date:
Place:

Signature with seal
Name:
Designation:



Amended Annexure-10
Technical and Functional Specification

(Should be submitted on Company's letter head with company seal and signature of the authorized person)

SUB: Selection of Service Provider for Outsourcing of Cash Vans for Cash Movement Service from Currency Chests to Branches and Vice Versa, in South Zone 2 for a Period of Three Years in Canara Bank

Ref: GEM/2025/B/6721921 dated 03/10/2025

Bidder has to mandatorily comply with each individual point of the below Scope of Work without any deviation. Non-compliance to any of the individual point leads to rejection of Bidder under Technical cum Eligibility Proposal evaluation

S No	Technical Requirement	Service provider Compliance (Yes/No)	Remarks
1.	The body of the vehicle shall be made up of strong metal sheets		
2.	The cash van body shall be fabricated on Light Commercial Vehicle (LCV) a. with an engine capacity of not less than 1500 CC, preferably turbocharged as specified by the Bank from time to time b. Minimum Power to weight Ratio - 12 kW/t c. Minimum Pay Load - 1000 KG d. Minimum Ground Clearance - 190mm		
3.	The cash van should have two compartments viz. Drivers Compartment & Cash. Compartment		
4.	Fabricating and Mounting cash van body on the vehicle of the Bank's choice with steel framing i.e. 18 gauge M.S. exterior panelling and 20 gauge M.S. Interior panelling. The cash van also should have following: - The schematic diagram of cash van is provided at the end of this Annexure		
5.	The full-width and full height partition between the crew compartment and the Cash compartment should be partially (i.e. 40 CMs from the ceiling) of fixed heavy-duty welded mesh made of 3mm diameter wire and the remaining portion of fixed M.S Structure having aluminium panelling on both sides.		
6.	The Cash Compartment should have strong metal hooks fitted onto its Floor and iron chains to facilitate securing the cash boxes to the Cash Compartment. The chains provided should be of adequate thickness, size & sufficient length.		



S No	Technical Requirement	Service provider Compliance (Yes/No)	Remarks
	rooftop with activation points (Panic switches) with guard, driver and the custodian. (Even at the rear side at the vehicle). Panic switch shall be available in other compartments also.		
19.	Heavy Duty Shock Absorbers should be fitted for the rear portion of the Chassis.		
20.	<u>Roadworthy and tip top condition, not older than 2 years (from the date of registration) and should not have run more than 75000 Kilometers on the date of commencement of contract should be pressed into service. During the currency of contract, a Cash Van completing 5 years of service or one lakh kilometers running, must be changed.</u>		
21.	All essential features of an efficient vehicle required. (Pollution compliant, GPS, CCTV recording facility, safety features, regulatory compliant vehicle along with other features). - Insurance to be compliant in respect to all the passengers (1+4) including driver and all staff. (Armed Guards/Custodians/Loader).		
22.	All cash van should be GPS enabled and monitored live with geo-fencing mapping with the additional indication of the nearest police station in the corridor for emergency.		
23.	Each cash van should have a. tubeless tyres including spare tyres, b. wireless (mobile) communication c. hooters. d. Fire Extinguishers e. Two Emergency lights f. One battery operated Air-Pump g. Puncture repair kit		
24.	The vehicle should have a ground clearance of not less than 190 mm.		
25.	All cash vans to be accorded security clearance from respective Security Officers before it becomes functional on duty (in writing).		
26.	One roof light to be provided in the driver cabin, (where the Guard/Custodian sits).		
27.	The hinges of all the doors to be such that these are not visible externally		
28.	At least three water bottle brackets shall be provided		
29.	One first Aid Medical Box shall be provided		



S No	Technical Requirement	Service provider Compliance (Yes/No)	Remarks
	<p>addition, the alarm control panel should have a battery backup on its own so that in case of power failure from the vehicle battery, it will take over.</p> <p>The cost of AMC, SIM Charges, Monthly Call charges ./ data charges etc shall be part of the monthly cost quoted. No separate charges will b paid by the Bank and it shall be the sole responsibility of the service provider to ensure seamless services of above aspects.;</p>		
32.	<p><u>Specification of CCTV:- (Minimum specification)</u></p> <p>Mobile NVR: 4 Channel, Compact 1U, UL/EN/EU/CE certified. 4 CHANNEL, COMPACT 1U, NVR, UL/ EN / EU/ CE CERTIFIED. H.265+/H.264 CODEC DECODING, MAX 80MBPS INCOMING BANDWIDTH, UP TO 6MP RESOLUTION PREVIEW &PLAYBACK, HDMI/VGA SIMULTANEOUS VIDEO OUTPUT, SUPPORT TCP/IP UPNP, ONVIF COMPATIBLE AND FREE PROGRAMMING SOFTWARE.</p> <p>Camera - Vandal Proof (Dome / Bullet) UL/ EN / EU/ CE CERTIFIED. MP IP NETWORK IR CAMERA H.265+ & H.265, H.264&MJPEG DUAL-STREAM ENCODING & DWDR, 1/2.7" 2MP PROGRESSIVE CMOS, H.265+ & H.265 DUAL - STREAM ENCODING, 25/30FPS@1080P(1920×1080) DWDR, DAY/NIGHT(ICR), 3DNR, AWB, AGC, BLC, MULTIPLE NETWORK MONITORING: WEB VIEWER. 2.8 MM FIXED LENS (3.6MM OPTIONAL), MAX IR LEDS LENGTH 30M, IP67, POE.</p> <p><u>OTHER ACCESSORIES -7" SURVEILLANCE GRADE MONITOR WITH HDMI /VGA INPUT, KEYBOARD & MOUSE AND OTHER ACCESSORIES REQUIREFOR CCTV SYSTEM,</u></p> <p>NOTE:</p> <ol style="list-style-type: none"> a) Username/Password & wireless mouse will be shared only with CC Managers. b) NVR to be stored securely under a lock and key. c) Vandal proof cameras Locations: <ol style="list-style-type: none"> i. On Dash board facing the front, ii. One inside the driver compartment covering the all the personnel, iii. One in the back compartment covering the cash compartment & Rear Door, iv. one covering the rear view of the road. <p>Warranty / CAMC Support</p>		
33.	<p>GPS System:-</p> <ul style="list-style-type: none"> - <u>GPS System with user name and strong Pass word shall be provided,</u> - GPS System shall be able to generate on line reports and periodical reports including present positron. P to P and total distance 		

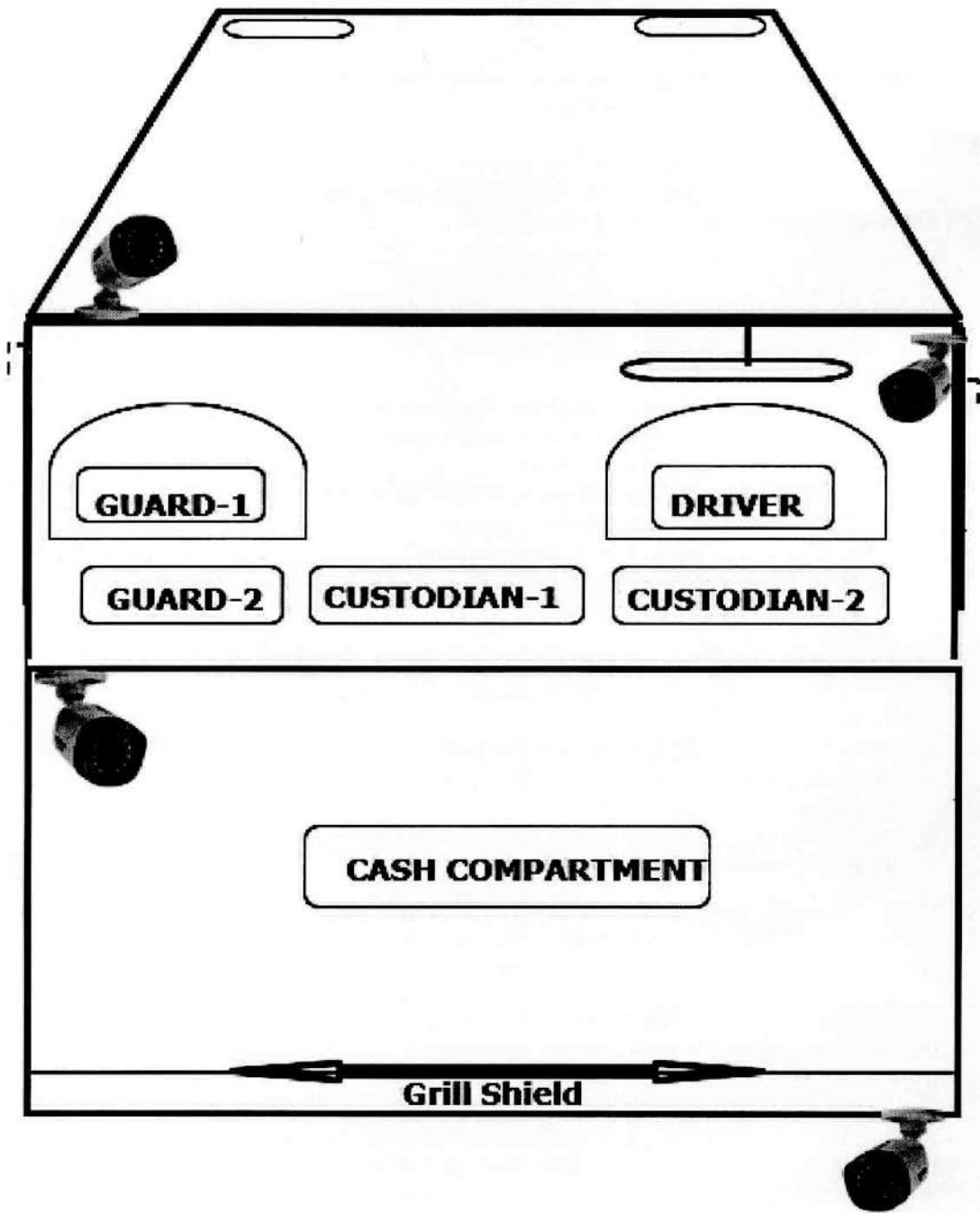


S No	Technical Requirement	Service provider Compliance (Yes/No)	Remarks
	<ul style="list-style-type: none"> - <u>The user name and password should be shared in sealed cover to the CC I/C and as per requirement of RO/CO/HO Authorities.</u> - GPS system with vehicle tracking software with live monitoring and tracking at the vendor location for deviations , breakdowns , SOS activations. - SOS button to be installed discreetly with easy access to staff in the van. - On receiving SOS, should be able to generate MIS reports of each cash van with information on route covered, timing, KMs run, break down history, maintenance history etc. - System to be powered by vehicle battery. - GPS system to be connected to the ignition to stop/immobilize the vehicle on receiving the SOS alert from the van. - Username and password to be shared with authorized personnel of CC for their in-house random tracking/checks, with full access to MIS reports as well. - The option of resetting of this password shall be with HO. - Live GPS tracking of Cash van during operations - All Cash Vans should be fitted with GPS tracking device in accordance with AIS-140 (MORTH), as amended from time to time. GPS installed shall have controlling technology for disabling / immobilizing the Cash Van whenever required remotely - The system shall be under proper Warranty / AMC. 		
	<p><u>Fire Safety</u></p> <ul style="list-style-type: none"> - The CASH VAN shall be provided with portable Fire-Extinguishers (CO2 gas type & ABC type). One FE shall be kept in the drivers compartment & other one in the rear compartment near the door. FEs shall be properly secured using clamps on the body of the vehicle. - Periodical servicing/ refilling of the Fire Extinguishers to be carried out. - One secretly located fuel lock to be fixed inside the vehicle 		



S No	Technical Requirement	Service provider Compliance (Yes/No)	Remarks
34.	Insurance:- Adequate insurance coverage (other than Cash) for vehicle, Driver, and escorts against any injury / death due to road accident.		
35.	Mobile phone sets with SIM:- Mobile phones with SIM has to be provided to the Driver and Custodian		
36.	<p>Attested copies of the following documents are to be submitted to the concerned currency chest (Copy of the same to be available in each Cash Van also):-</p> <ol style="list-style-type: none"> Registration Certificate of CV Vehicle permit of CV Tax paid challans of CV Vehicle insurance policy of CV PUC certificate of CV Insurance coverage of an appropriate amount for risk relating to life of remitting staff/ escort team. Fitness certificate of the Vehicles Road permit for the vehicle to ply in related states. Copy of drivers' driving license Copy of drivers medical examination report Copy of Police verification & KYC of all Staff as per Rule 6 of PSA (Private Security to Cash Transportation Activities) Rules -2018. Copy of Training provided of all Staff as per Rule 5 of PSA (Private Security to Cash Transportation Activities) Rules -2018. AMC documents of CCTV, Alarm, GPS etc. Authorization slip issued by the SP specifying the name of all staff (On daily basis) Telephone number of all Police Stations enroute (To be available while on duty) <p>Note:- In case any staff is changed on temporary or permanent basis, document pertaining to the new staff shall be made available before CV Duty.</p>		
37.	<p>Operational Aspects:- Readiness of CV before duty. Fuel should be available for completing the day's duty.</p> <p>Fastag balance shall be available.</p> <p>At no moment, CV while on duty shall be taken to Petrol Pump or shall get stranded in queues for non availability of fastag balance.</p>		
38.	All Cash Vans should have display of contacts details of ambulance, police to ensure quick reaction in case of an attack		





Bidder has to mandatorily comply with each individual point of the above without any deviation. Non-compliance to any of the individual point leads to rejection of Bidder under Technical cum Eligibility Proposal evaluation

Date:
Place:

Signature with seal
Name:
Designation:

