

Replies to Pre Bid Queries for GEW/2025/B/7040630 dated 24/12/2025 for Selection of Insurer for renewal of Group Personal Accident Insurance Policy for Canara Angel SB Account Holders for a period of one year from 12/04/2026 to 11/04/2027

Sl. No.	Page No.	Section/ Annexure/ Appendix	RFP Clause	Sub-Clause/ Technical Specification	Bidder's Query	Bank's Response
1			General Query	Claim details for past 3 years		Bidder to refer Corrigendum-1
2			General Query	Expiring premium and insurer		Information Sought Cannot be shared
3			General Query	Is it named policy?		It is a Unnamed Policy
4			General Query	Is there any POS condition(Obligatory transactions in months prior to accident for the claims to be admissible) applicable for the given		There is no such condition.
5			General Query	Updated claims data of the PY 25-26.		Bidder to refer Corrigendum-1
6			General Query	Please provide detailed claims data including Date of Loss, Reason of Loss, Intimation Date, Paid Amount, Settlement Date, Claim Status, and Outstanding Amount for each claim.		Details Sought Cannot be shared
7			General Query	Please confirm the basis for assigning the Sum Insured to accountholders from slabs of ₹2,00,000, ₹10,00,000, and ₹20,00,000.		The pre-agreed Sum insured offered for account variants with coverage Rs 2 Lakhs , Rs 10 Lakhs & Rs 20 Lakhs
8	60	Annexure-9 Scope of Work	CLAIM PROCEDURE	Claim Details	Please provide updated claim history as on current date since as per tender, the claim data is provided only upto 31-10-2025.	Bidder to refer Corrigendum-1
9			General Query	General Query	Please confirm, the variations proposed for renewal in comparison to the existing policy terms.	Bidder to refer Corrigendum 1
10	46	Annexure-2 Pre-Qualification Criteria	The Bidder (including OEM and OSD/OSO, if any) should either be Class-I or Class-II local supplier as defined in Public Procurement (Preference to Make in India) Revised Order (English) dated 19/07/2024.	Certificate of local content to be submitted as per Annexure-5 as applicable.		
11	47	Annexure-2 Pre-Qualification Criteria	Insurance Companies should have minimum Paid-up Capital of Rs.100 Crores as on 31/03/2025.	Bidder has to submit the Copy of Audited Balance Sheet for the financial year ending 31st March 2025. and Bidder must produce a certificate from the Company's Chartered Accountant/s/Company Secretary to this effect and the documents certified by the Chartered Accountant/s should mandatorily contain Unique Document Identification Number.	Can we submit a single CA certificate (with single UDIN) mentioning all the details to be certified by CA, or we have submit separate certificates (with separate UDINs) for each qualification criteria?	It is preferred to give separate CA Certificate with UDIN . However, in case a single Certificate is given by CA with UDIN all the details sought should be online verifiable
12	48	Annexure-2 Pre-Qualification Criteria	Total Gross written Premium collection should be more than INR 1000 crores during financial Year 2024-25.	Insurance company should submit the Copy of Audited Balance Sheet for the Financial Year ending 31st March 2025 duly attested by authorized signatory. and Bidder must produce a certificate from the Company's Chartered Accountant/s/Company Secretary to this effect and the documents certified by the Chartered Accountant/s should mandatorily contain Unique Document Identification Number.		
13	48	Annexure-2 Pre-Qualification Criteria	The bidder should have a minimum claim settlement ratio of above 75% in each of the financial Year (2023-24 and 2024-25) in Group Personal Accident Insurance.	Bidder must produce a certificate from the Company's Chartered Accountant/s/Company Secretary to this effect and the documents certified by the Chartered Accountant/s should mandatorily contain Unique Document Identification Number.		It is preferred to give separate CA Certificate with UDIN . However, in case a single Certificate is given by CA with UDIN all the details sought should be online verifiable.



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14	58	Annexure-9 Scope of Work	PAYMENT OF PREMIUM AND ADDITION/ DELETION OF ACCOUNTS		1)What are the total suminsured slabs. 2) what is the criteria followed in selecting the sum insured for an account holder	1. Bidder to refer Scope of Work of RFP. 2. The pre-agreed sum insured offered for Canara Angel account variants with coverage Rs 2 Lakhs , Rs 10 Lakhs & Rs 20 Lakhs

Place: Bengaluru
Date: 12-01-2026


Deputy General Manager

