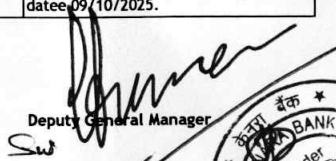


Replies to Prebid queries for GEM/2025/B/6772362 dated 09/10/2025 for Selection of Vendor for Providing AMC, ATS Services of Aruba ClearPass Network Access Control solution with onsite support for the period 01/02/2026 to 31/12/2029

Sl. No.	Page No.	Section/ Annexure/ Appendix	RFP Clause	Sub-Clause/ Technical Specification	Bidder's Query	Bank's Response
1	61	Annexure-2	Pre qualification Criteria	The Bidder should be an authorized partner of M/s HPE Aruba for managing and support of Aruba ClearPass NAC solution.	Remark: OEM is "Hewlett Packard Enterprise (HPE)". Aruba is just a Business Unit. So Letter will be provided accordingly	Bidder to refer Corrigendum-1
2	80	Bill of Material	Point 3	Subscriptions for ClearPass Access Licenses (150000 Nos) along with ATS	ClearPass Access Licenses are Perpetual,	Bidder to refer Corrigendum-1
3	16	Payment Schedule	Point 1	AMC, ATS of Aruba ClearPass NAC Solution; Payment will be Quarterly in advance on submission of a Quarterly bank guarantee for equivalent amount as per of Table-A of Annexure-14 and on submission of Invoice and Acceptance/confirmation by the Bank/Maintenance Report and on production of relevant documents and after deducting applicable penalties and Liquidated damages (if Any).	Kindly requesting to help with Payment terms YOY in advance against the Yearly payment against advance Bank Gurantee	Bidder to comply RFP terms and conditions Bidder to refer Corrigendum-1
4	N.A	N.A	N.A	General Query	As mentioned in the RFP, the bank has been using Aruba NAC Solution Since last 5 Years. Over the last few years, NAC technology has evolved significantly, becoming more mature, intelligent, and automation-driven. Therefore, we request the bank to explore a modern NAC solution that aligns with current industry standards and offers advanced automation capabilities for better visibility, control, and operational efficiency. Modern NAC platforms are designed to automate most of the manual tasks, such as device profiling, policy enforcement, and incident response, reducing administrative overhead and improving network security posture. Furthermore, as highlighted by Gartner & RBI, a comprehensive NAC solution must ensure visibility and control over all connected devices in the network – including ATMs, CDMs, IP phones, printers, cameras, servers, laptops, and desktops. This holistic coverage is essential for banks, as unmanaged or unmonitored devices can become potential entry points for cyber threats. By exploring a next-generation NAC solution, the bank can strengthen its network security, achieve better compliance, and gain centralized visibility across all endpoints, ensuring a secure and automated environment. We request a bank to allow all the NAC vendor to participate in the RFP.	Bidder to comply RFP terms and conditions
5		Annexure-8	Internal Scope of Work, Clause 25 (Onsite Resources Certification)	Clause 25 (Onsite Resources Certification)	Can you please clarify if any Aruba ClearPass-focused certification is acceptable to meet Clause 25 requirements for L2 resources, such as Aruba Certified ClearPass Associate (ACCA), Aruba Certified ClearPass Professional (ACCP), or Aruba Certified ClearPass Expert (ACCX)? Or is there a specific minimum level/track required for compliance?	Any Aruba ClearPass-focused certification is acceptable. (However, the Bidder has to comply all other qualifications/experience/Eligibility criteria set for the Onsite Resources as per the Annexure-8, Clause 25 of the GeM Bidref. No: GEM/2025/B/6772362 dated 09/10/2025.

Date: 23/10/2025
Place: Bengaluru


 Deputy General Manager
