

Corrigendum-1 to GEM/2025/B/6955398 dated 03/12/2025 for Procurement of 47 numbers of Heavy Duty Note Sorting Machines (HDNSMs) with comprehensive warranty of Three (03) years and AMC support for Five (05) years in Canara Bank.

It is decided to amend the following in respect of the above RFP:

a. GeM Bid/RFP Clauses:

Sl. No.	Section/ Annexure/ Appendix of the RFP	Clause No.	Existing	Amended
1.	Annexure-2 Pre-Qualification Criteria	Annexure-2 Pre-Qualification Criteria	Annexure-2 Pre-Qualification Criteria	<u>Annexure-2</u> <u>Amended-Pre-Qualification Criteria</u>
2.	Section C - Deliverable and Service Level Agreements.	Project Timelines	Project Timelines	<u>Amended-Project Timelines</u>
3.	Annexure-10 Technical and Functional requirements	Annexure-10 Technical and Functional requirements	Annexure-10 Technical and Functional requirements	<u>Annexure-10</u> <u>Amended-Technical and Functional requirements</u>

All the other instructions and terms & conditions of the above RFP shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject RFP

Date: 18/12/2025

Place: Bengaluru


Deputy General Manager




Annexure-2

Pre-Qualification Criteria

(Should be submitted on Company's letter head with company seal and signature of the authorized person)

SUB: Procurement of 47 numbers of Heavy Duty Note Sorting Machines (HDNSMs) with comprehensive warranty of Three (03) years and AMC support for Five (05) years in Canara Bank

Ref: GEM/2025/B/6955398 dated 03/12/2025

We have carefully gone through the contents of the above referred RFP along with replies to pre-bid queries & amendment, if any and furnish the following information relating to Pre-Qualification Criteria.

Sl. No.	Qualification Criteria	Documents to be submitted In compliance with Qualification Criteria	Bidders Response
1.	Signing of Pre-Contract Integrity Pact	The bidder should submit signed Pre-Contract integrity pact on Non-Judicial Stamp Paper of Rs.500/- or more (as per respective state Stamp Act whichever is higher) as per Appendix-F.	
2.	The bidder (including OEM and OSD/OSO, if any) should either be Class-I or Class-II local supplier as defined in Public Procurement (Preference to Make in India) Revised Order (English) dated 19/07/2024.	Certificate of local content to be submitted as per <u>Annexure-5</u> as applicable.	
3.	The Company operating should be legally compliant company and can be: a. A partnership firm or a Limited Liability Partnership duly registered under the Limited Liability Partnership Act, 2008. (OR) b. Company duly registered in India as per Indian Companies Act, 1956 or Indian Companies Act, 2013. (OR) c. Proprietorship firm duly registered under the applicable shops and commercial Establishments Act and should be compliant to all the applicable laws.	Copy of Certificate of FIRM/LLP registration. (OR) Copy of Certificate of Incorporation and Certificate of Commencement of business in case of Public Limited Company or Certificate of Incorporation in case of Private Limited Company, issued by the Registrar of Companies. (OR) Copy of Certificate of registration under and Certificate of Commencement of business in case of Public Limited Company or Certificate of Incorporation in case of Private Limited Company, issued by the Registrar of Companies. For (c)	



Sl. No.	Qualification Criteria	Documents to be submitted In compliance with Qualification Criteria	Bidders Response
		Documentary proof for confirming registration of Proprietorship firm (e.g., Copy of Certificate of registration under shops and commercial Establishments Act., GST etc.)	
4.	The bidder should submit a declaration a. If not a group of company, Bidder Company is not owned or controlled by any Director, or Key managerial personnel of the Canara Bank or their relatives (or) b. If not a group of company, Bidder Company is owned or controlled by any Director, or Key managerial personnel of the Canara Bank or their relatives	Letter of Undertaking in company's letter head has to submit in this effect.	
5.	The bidder should provide confirmation that any person/ Partnership/ LLP/ Company including any subsidiary or holding company/ proprietorship connected to bidder directly or indirectly has not participated in the bid process.	The bidder should submit letter of confirmation on the Company's letter head to this effect.	
6.	The bidder should have an average annual turnover of Rs.4 Crore during last 3 financial years (i.e., 2022-23, 2023-24 & 2024-25) from Indian operations. This must be the individual company turnover and not of any group of companies.	Bidder should submit Audited Balance Sheet copies for last 3 financial years i.e., 2022-23, 2023-24 & 2024-25 along with certificate from the Company's Chartered Accountant to this effect with Unique Document Identification Number.	
7.	The Net Worth of bidder firm should not be negative as on 31/03/2025 and also should have not been eroded by more than 30% (thirty per cent) in the last three years, ending on '31/03/2025'.	The bidder should submit certificate from the Company's Chartered Accountant with UDIN to this effect.	
8.	Bidder shall be the Original Equipment Manufacturer (OEM) of the offered Product. (OR) An authorized partner/dealer/ distributor of the offered Product.	If the applicant is OEM, an Undertaking Letter has to submit in this effect. (OR) If the bidder is an authorized partner/ dealer/ distributor, an authorization letter from their OEM/ OSO/ OSD to deal/market their product in India and it should be valid for entire contract period from the date of submission of the bid.	



Sl. No.	Qualification Criteria	Documents to be submitted In compliance with Qualification Criteria	Bidders Response
9.	<p>The Bidder/ OEM should have supplied at least 10 Heavy Duty Note Sorting Machines (HDNSMs) in single/cumulative order of offered Model/s or equivalent model/s of offered model/s to at least one (01) Scheduled Commercial Bank in India in any of one year during last three years as on the date of submission of bid.</p>	<p>The bidder has to provide relevant purchase order/ work order / engagement letter along with satisfactory project completion certificate/ Reference letter from the Concerned Organization/Email reference from the client clearly specifying the no. of Heavy Duty Note Sorting Machines (HDNSMs) supplied.</p> <p>Kindly note that that Client's Email should be from their official Email IDs only, containing their name, designation & Contact number duly marking cc to 'dittenders@canarabank.com'.</p>	
10.	<p>The Bidder/OEM should have its own/franchise Service/Support Office at 26 Circle Offices locations of the Bank as mentioned in Annexure-9 of the RFP to service the HDNSMs.</p>	<p>The Bidder to submit the details viz., Address, phone no., email id and contact person Name & Mobile no. etc.</p>	
11.	<p>Any Bidder (including OEM and OSD/OSO, if any) from a country which shares a land border with India will be eligible to bid, only if the Bidder (including OEM and OSD/OSO) are registered with the Competent Authority. Bidder (entity) from a country which shares a land border with India means:</p> <p>a. An entity incorporated, established or registered in such a country; or</p> <p>b. A subsidiary of an entity incorporated, established or registered in such a country; or</p> <p>c. An entity substantially controlled through entities incorporated, established or registered in such a country; or</p> <p>d. An entity whose beneficial owner is situated in such a country; or</p> <p>e. An Indian (or other) agent of such an entity; or</p> <p>f. A natural person who is a citizen of such a country; or</p> <p>g. A consortium or joint venture where any member of the consortium or joint venture falls under any of the above.</p>	<p>A declaration stating "We have read the clause regarding restrictions on procurement from a Bidder of a country which shares a land border with India. We further certify that we and our OEM are not from such a country or if from such a country, has been registered with Competent Authority. We hereby certify that we and our OEM fulfils all requirements in this regard and are eligible to be considered" to be submitted in Company's letter head.</p> <p>[Where applicable, evidence of valid registration by the Competent Authority shall be attached.]</p>	



Sl. No.	Qualification Criteria	Documents to be submitted In compliance with Qualification Criteria	Bidders Response
12.	Bidders should not be under debarment/blacklist period for breach of contract/fraud/corrupt practices by any Scheduled Commercial Bank/ Public Sector Undertaking / State or Central Government or their agencies/ departments on the date of submission of bid for this RFP.	The Bidder should submit self-declaration on the Company's letter head to this effect.	
13.	Bidder should provide relevant BIS certificate for the proposed model offered to the Bank (for both 4+1 and 8+1 stacker).	<u>The bidder should submit the valid BIS Certificate / Self-Declaration stating that Bidder will submit BIS Certificate before dispatch of Machines to National Test House for testing of Machines as a part of Technical evaluation.</u>	
14.	The Bidder should have arrangement to provide 24 * 7 support and also arrangements to provide All India toll free/ contact number for lodging the complaints and escalations thereof.	Proof of having complaint monitoring system with toll free number is to be furnished	
15.	Authorization Certificate - Whether the Bid is authenticated by authorized person.	Bidder to submit a copy of the Board Resolution and the Notarized Power of attorney /Letter of authority if authority is sub delegated as mentioned in Board Resolution and KYC documents evidencing the authority delegated to the authorized signatory.	
16.	The Bidder and Bidder's parent company (applicable if both are different) should not have been declared Non-Performing Asset (NPA) and defaulter in repayment of instalments by any BFSI organization as on date of submission of the tender, otherwise the bid will not be considered.	Self-Declaration letter signed by Authorized Signatory to be submitted as per Annexure-20 Note: In case, the bidder is having any parent company, then both the Bidder and the Bidder's parent company to submit separate Annexure-20. Otherwise Bidder alone has to submit Annexure-20.	

We confirm that the information furnished above is true and correct. We also note that, if there are any inconsistencies in the information furnished above, the bid is liable for rejection. All documentary evidence/certificates confirming compliance to Pre-Qualification Criteria should be part of the RFP.

Date:
Place:

Signature with seal
Name:
Designation:



SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS

1. Project Timelines

- 1.1 Bank shall provide the address and contact details for delivery of Heavy Duty Note Sorting Machines (HDNSMs) while placing the order. Delivery of Heavy Duty Note Sorting Machines (HDNSMs) shall be made to the locations specified by the Bank. The exact delivery addresses will be communicated to the selected bidder.
- 1.2 The vendor shall submit the acceptance of the Purchase Order within seven (7) days from the date of receipt of Purchase Order. In case of non-receipt of acceptance by the due date, the Purchase Order shall deem to have been accepted by the vendor.
- 1.3 The successful bidder should ensure Delivery, Installation, Configuration and Commissioning of the Hardware and complete all the works specified in the Scope of Work at the bank branch/office within **Eight (8) weeks** from the date of acceptance of the Purchase Order.
- 1.3.1. The time of completion shall be vital to the Contract. The successful bidder shall complete the assignment as per the timelines stipulated here below, which will be effective from the date of acceptance of the Purchase Order:

Activity Details	Timelines*	Cumulative weeks*
Delivery/Supply of Heavy Duty Note Sorting Machines (HDNSMs)s	<u>Within 6 Weeks from the acceptance of the Purchase Order</u>	6 Weeks
Installation, Configuration and Commissioning Heavy Duty Note Sorting Machines (HDNSMs)	2 Weeks from the date of Delivery of Heavy Duty Note Sorting Machines (HDNSMs)	8 Weeks

- 1.4 The delivery/Installation will be deemed as incomplete if any component of the hardware is not delivered or is delivered but not installed and / or not operational or not acceptable to the Bank after acceptance testing/ examination. In such an event, the supply and installation will be termed as incomplete and hardware(s) will not be accepted and the warranty period will not commence. The installation will be accepted only after complete commissioning of hardware. The Warranty will be commissioning from the date of installation of Heavy Duty Note Sorting Machines(HDNSMs).
- 1.5 Configuration of Heavy Duty Note Sorting Machines will be deemed as complete only when the same is accepted by the Bank in accordance with the Terms & Conditions of this RFP.
- 1.6 Bank reserves the right to change/modify locations for supply of the items. In the event of any change/modification in the locations where the hardware items are to be delivered, the bidder in such cases shall deliver at the modified locations at no extra cost to the Bank. However, if the hardware items are already delivered, and if the modifications in locations are made after delivery, the bidder shall carry out installation at the modified locations and the Bank in such cases shall bear the shifting charges/arrange shifting. The Warranty & AMC should be applicable to the altered locations also.



- 1.7 The successful bidder has to arrange for road permit, E-Way bill at his own cost. It will be the sole responsibility of the successful bidder to submit any form required for release of shipment from the check post. The Bank will not arrange for any Road Permit / any Tax clearance for delivery of hardware to different locations and the selected bidder is required to make the arrangements for delivery of hardware to the locations as per the list of locations / items provided from time to time by the Bank. However, the Bank will provide letters / certificate / authority to the selected bidder, if required.
- 1.8 If undue delay happens for delivery and / or installation of the ordered hardware/s by the bidder, the same shall be treated as a breach of contract. In such case, the Bank may invoke the Bank Guarantee/Forfeit the Security Deposit without any notice to the bidder.
- 1.9 Partial or incomplete or damaged delivery of materials will not be considered as delivered of all the ordered materials. Date of delivery shall be treated as date of last material delivered to the ordered locations if materials are not damaged. In case materials are delivered with damage, Date of delivery shall be treated as date of replacement of damaged material with new one. Delivery payment shall be paid against completion of delivery of all the ordered materials without any damage and proof of delivery duly certified by Bank's Officials, along with delivery payment claim letter.



Annexure-10
Technical and Functional Requirements

(Should be submitted on Company's letter head with company seal and signature of the authorized person)

SUB: Procurement of 47 numbers of Heavy Duty Note Sorting Machines (HDNSMs) with comprehensive warranty of Three (03) years and AMC support for Five (05) years in Canara Bank

Ref: GEM/2025/B/6955398 dated 03/12/2025

Note:

1. The bidder shall specifically mention the make and model of the items offered for all the requirements in terms of GeM Bid without fail, failing which the bid is liable for rejection.
2. If the bidder feels that certain features offered are superior to what has been specified by the Bank, it shall be highlighted separately. Information regarding any modification required in the proposed configuration to meet the intent of the specifications and state-of-the-art technology shall be provided. However, the Bank reserves the right to accept the modifications / superior features suggested/offered.
3. The bidder shall provide all other required equipment and services, whether or not explicitly mentioned in this GeM Bid, to ensure the intent of specification, completeness, operability, maintainability and upgradability.
4. The selected bidder shall own the responsibility to demonstrate that the products offered are as per the specification/performance stipulated in this GeM Bid and as committed by the bidder either at site or in bidder's work site without any extra cost to the Bank.

1. The bidder should provide their response to the Technical and Functional Requirements. Explanations/suggestions of the bidder against each requirement should be given in the Offered Specifications column. If more explanation of a point is needed, documents can be attached to this Annexure.

2. All the requirements tabulated below are **MANDATORY**. Non-compliance for any requirement will result in disqualification from the technical evaluation process.

The machine shall perform the authenticity check with reference to the features of genuine notes as disclosed by the Reserve Bank of India from time to time. Any note which is not found to be having all the features of a genuine note shall be classified by the machine as the suspect/reject.

Notes can only be recycled/reissued if they are evaluated as genuine and fit according to the parameters laid down by RBI. Authenticity check is a prerequisite for fitness sorting. Fitness sorting can only be done in the case of genuine notes. The machine shall be able to identify and separate suspected counterfeits and notes which are unfit for circulation in terms of these standards in a reliable and consistent fashion.

A fit note is a note that is genuine, sufficiently clean to allow its denomination to be readily ascertained and thus suitable for recycling. An unfit note is a note that is not suitable for recycling because of its physical condition or belongs to a series that has been phased out by Reserve Bank of India. All the fitness parameters laid down by RBI are to be evaluated individually. A note must pass all the fitness parameters to be considered fit for recycling.

Sl. No	Technical Specification	Mandatory Compliance (Yes/No)
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1.	Model Name & No. must be specified (for 4+1 and 8+1)	Bidder to mention model Name & No.
2.	Number of stackers with capacity- 4 Nos for 4+1 pocket and 8 Nos for 8+1 pocket (Minimum)	
3.	Number of Reject Stackers- 1 No minimum.	
4.	Minimum processing speed -42000 Notes/Hour.	
5.	Machine should be programmable for diverse sorting parameters.	
6.	Feeding pockets capacity-minimum 1000 notes with assisted feed mechanism.	
7.	Rejection pockets capacity-Minimum 100 notes.	
8.	Machine should work on both orientation of the notes.	
9.	Machine should perform First note recognition, Denomination sorting, Orientation sorting on all four sides and facing sorting on both sides.	
10.	Machine must detect and sort suspect notes.	
11.	Fitness sorting: The machine shall perform the following fitness sorting functions as per criteria and standards laid down in RBI Guidelines on Note Authentication and Fitness sorting parameters: Soiling, Limpness, Dog-Ears, Tears, Holes, stains, Graffiti, Crumples/Folds, Decolouration, Repair, Mutilated, Imperfect and Mismatched notes and standards issued by Bureau of India Standards.	
12.	Batching Arrangement with indication in sound or light.	
13.	Table top Model	
14.	Machine should have LCD graphic mode Digital display of information with value/ Nos. of Notes.	
15.	Tape Note: Machine should have sensors for detection of tape note in counting as well fitness sorting modes.	
16.	Counterfeit: Machine to have detection of counterfeit note in counting and fitness sorting modes.	
17.	Machine should indicate the reason for rejected notes.	
18.	Upgradation of Software: Upgradation of software or hardware for new features or changes in existing denomination of notes or type of notes as suggested by RBI time to time and at no extra cost.	
19.	Sensors: The machine should have all type of sensors like image scan sensor, magnetic sensor, UV sensor, Thickness sensor, infrared sensor, security thread	



	detection etc to check all type of Note authentication and Sorting etc.	
20.	The technology must be image based or equivalent.	
21.	User interface machine should have provision to attach printer, display with function, menu keys and external display for count of notes at no extra cost.	
22.	<u>Thermal Printer to be Provided with the Machine</u>	
23.	Machines should have capability to read and compare both serial numbers (optical character reading) of the processed banknotes. It should also have the capability to save the serial numbers of processed banknotes.	

NOTE:

1. The Bidder shall provide all other required services, whether or not explicitly mentioned in this RFP, to ensure the intent of specification, completeness, operability, maintainability and upgradability.
2. The selected bidder shall own the responsibility to demonstrate that the product offered are as per the specification/performance stipulated in this RFP and as committed by the bidder in the Presentation if scheduled by the Bank as part of Technical Evaluation.
3. Bidder should showcase above specifications/ features and provide relevant document.
4. Bidder to note that all features agreed by the bidder, must be available for demonstration during "Presentation and Product Demonstration". During evaluation, if any of the criteria mentioned as compliant is not found in the product, marking will be modified in the respective category as evaluated by the Bank & Bank's decision shall be binding on the bidders.

DECLARATION:

1. We hereby confirm that we have various certificates/bench mark testing standards for the items quoted to meet the intent of the Bid.
2. We hereby confirm that we have back to back arrangements with third party software for providing continuous and un-interrupted support to meet SLAs obligations as per bid terms.
3. We hereby confirm that the information submitted above is true to the best of our knowledge. We understand that in case any discrepancy is found in the information submitted by us our tender is liable to be rejected.
4. We hereby comply with the above Technical Specification without any deviations.

Date:
Place:

Signature with seal
Name:
Designation:

