

Sl. No.	Page No.	Section/ Annexure/ Appendix	RFP Clause	Sub-Clause/ Technical Specification	Bidder's Query	Bank's Response
1	NA		General Query		Kindly provide expiring policy copy and expiring terms and conditions	Bank reserves the right for not providing policy copies for previous years.
2	NA		General Query		Kindly provide last 3 years Incurred claims amount and Incurred claims ratio	Bidder to refer Corrigendum -1.
3	NA		General Query		Kindly provide break up of claims as well for last 3 years, like number and amount of claims for death, PTD, TTD, PPD and in other coverages	The claim data for the last 3 years is furnished as per Bank format. Bidder to refer Corrigendum - 1
4	NA		General Query		Last 3 years claim details(Paid and outstanding).	Bidder to refer Corrigendum - 1.
5	NA		General Query		List of insured persons with completed demographic details	GPAI is an unnamed document. As such the details can not be provided.
6	NA		General Query		Claim dump of last 3 year in excel format	Bidder to refer Corrigendum -1
7	NA		General Query		Kindly share the claim details for past 3 years	Bidder to refer Corrigendum -1
8	NA		General Query		Kindly share last five-year claims Mis "(Paid/OS)" bifurcation such as TTD,PTD,PPD and Death along with claims count and amount.	Bank reserves the right for not providing premium details and policy copies for previous years.
9	NA		General Query		1) Confirmation on of the same is a named /un named policy/ 2) Member data in case of this being a named policy. 3)Claim dump of last 3 years and Premium , per mile / Sum insured details of last 3 years	1. GPAI is an un-named document. 2. Not Applicable 3. Bidder to refer Corrigendum 1
10	NA		General Query		Here are the additional pre bid queries for the GPA tender for Canara Bank Accident Count Accident Amount Non Accident Count Non Accident Amount Total Claims Total Amount Employee Count Pre-tax Premium Loss Ratio Insurer Expiry rate Total Sum Insured Broker	Bidder to refer Corrigendum -1
11	NA		General Query		The pre bid queries for the GPA tender for Canara Bank Matured Claims data for last 3 years. Premium for last 3 years. Lives details	Bank reserves the right for not providing premium details and policy copies for previous years. Claims data provided as per Corrigendum -1.
12	49	Annexure 2	Pre-Qualification Criteria	The bidder should have a minimum claim settlement ratio of above 90% during the last financial year 2024-2025 in GPAI.	Since we are a PSU and already we are handling major businesses of Canara Bank,we hereby would like to kindly request you to waive off Point No 13 in annexure 2 "The bidder should have a minimum claim settlement ratio of above 90% during the last financial year 2024-2025 in GPAI."	Bidder to comply with RFP terms and conditions



Date:23/09/2025
Place: Bengaluru

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Deputy General Manager