

Corrigendum-5 to GeM bid ref: GEM/2025/B/6208936 dated 09/05/2025 for Selection of Insurer for Renewal of Loss on Card and Can care Insurance Policy for Debit and Credit Cards for a Period of One Year from 08/08/2025 to 07/08/2026 in Canara Bank.

It is decided to amend/add the following details in respect of the above RFP:

a. GeM bid document (Bid End date/ Bid Opening Date, Page no. 1 of 7)

Description	Existing details	Amended details
Bid End Date/Time	09/06/2025, 15:00:00	<u>13/06/2025</u> , 15:00:00
Bid opening Date/Time	09/06/2025, 15:30:00	<u>13/06/2025</u> , 15:30:00

b. Claim Data:

(Amount in Lakhs)

FY	Status of Lost Card Liability Insurance Policy (ATM, POS, ECOM) as on 31.05.2025							
	Claimed		Settled		Rejected/Withdrawn		Pending	
	Cases	Amount	Cases	Amount	Cases	Amount	Cases	Amount
2023-24	2579	1292.42	61	26.82	2387	1202.45	131	63.16
2024-25	2917	1768.89	79	52.97	1233	778.98	1605	936.94
2025-26	NIL							

FY	Status of Cancare Policy-PA Claims as on 31.05.2025 (Amount in Lakhs)							
	Claims Submitted		Claims Settled		Claims Rejected/Withdrawn		Claims Pending	
	Cases	Amount	Cases	Amount	Cases	Amount	Cases	Amount
2023-24	160	594.00	106	394.00	54	200.00	0	0.00
2024-25	277	994.00	133	508.00	29	98.00	115	388.00
2025-26	41	136.00	0	0	0	0	41	136.00

All the other instructions and terms & conditions of the above RFP shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject RFP.

Date: 06/06/2025  
Place: Bengaluru

  
Deputy General Manager

